Sequoia & Kings Canyon National Parks and Sequoia National Forest Visitor Study
Dear Visitor:

Thank you for participating in this important study. Our goal is to learn about the expectations, opinions, and interests of visitors to Sequoia & Kings Canyon National Parks (NPs) and Sequoia National Forest (NF), including Giant Sequoia National Monument. This information will assist us in our efforts to better manage these sites and to serve you, the visitor.

This questionnaire is only being given to a select number of visitors, so your participation is very important! It should only take a few minutes after your visit to complete.

When your visit is over, please complete the questionnaire. Seal it with the stickers provided on the last page and drop it in any U.S. mailbox.

If you have any questions, please contact Margaret Littlejohn, VSP Coordinator, Cooperative Park Studies Unit, College of Natural Resources, P.O. Box 441133, University of Idaho, Moscow, Idaho 83844-1133, phone 208-885-7863, email: littlej@uidaho.edu.

We appreciate your help.

Sincerely,

Richard H. Martin
Superintendent
DIRECTIONS
One adult in your group should complete the questionnaire. It should only take a few minutes. When you have completed the questionnaire, please seal it with the stickers provided and drop it in any U.S. mailbox. We appreciate your help.

PRIVACY ACT and PAPERWORK REDUCTION ACT statement: 16 U.S.C. 1a-7 authorizes collection of this information. This information will be used by park managers to better serve the public. Response to this request is voluntary. No action may be taken against you for refusing to supply the information requested. Your name is requested for follow-up mailing purposes only. When analysis of the questionnaire is completed, all name and address files will be destroyed. Thus the permanent data will be anonymous. Please do not put your name or that of any member of your group on the questionnaire. Data collected through visitor surveys may be disclosed to the Department of Justice when relevant to litigation or anticipated litigation, or to appropriate Federal, State, local or foreign agencies responsible for investigating or prosecuting a violation of law. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Burden estimate statement: Public reporting burden for this form is estimated to average 20 minutes per response. Direct comments regarding the burden estimate or any other aspect of this form to the Information Collection Clearance Officer, WASO Administrative Program Center, National Monument Service, 1849 C Street, N.W., Washington, D.C. 20240.
YOUR VISIT TO SEQUOIA & KINGS CANYON NATIONAL PARKS and SEQUOIA NATIONAL FOREST (U.S. Forest Service)

Throughout this questionnaire, the above names will be abbreviated as follows: Sequoia & Kings Canyon NPs and Sequoia NF (USFS). Sequoia NF includes Giant Sequoia National Monument.

1. Prior to your visit to Sequoia & Kings Canyon NPs and/or Sequoia NF (USFS), were you aware that these sites are managed by different agencies of the U.S. government, each with different rules and regulations?
   ______ NO  ______ YES  ______ NOT SURE

2  a) Prior to your visit, how did you and your group get information about Sequoia & Kings Canyon NPs and/or Sequoia NF (USFS)? Please check (✓) all that apply.
   ______ RECEIVED NO INFORMATION PRIOR TO VISIT ➔ Go on to part b of this question

b) Prior to future visits to Sequoia & Kings Canyon NPs and/or Sequoia NF (USFS), what sources would you and your group prefer to use to obtain information in planning your visit?

Prior to this visit? (✓)  Prior to future visits? (✓)

   ______ LIVE IN THE LOCAL AREA
   ______ PREVIOUS VISIT(S)
   ______ WORD OF MOUTH/FRIENDS/RELATIVES
   ______ TRAVEL GUIDE/TOUR BOOK
   ______ VIDEO/TELEVISION/RADIO PROGRAMS
   ______ NEWSPAPER/MAGAZINE ARTICLES
   ______ CHAMBER OF COMMERCE/VISITOR BUREAU
   ______ HIGHWAY SIGNS
   ______ NATIONAL PARK SERVICE (NPS) INTERNET/WEB SITE:
   ______ U.S. FOREST SERVICE (USFS) INTERNET/WEB SITE:
   ______ OTHER WEB SITE
   ______ TELEPHONE/WRITTEN/E-MAIL INQUIRY TO PARKS/FOREST
   ______ OTHER

(Please specify: _________________________________________)
c) From the sources used prior to this visit, did you and your group receive the information about Sequoia & Kings Canyon NPs and/or Sequoia NF (USFS) that you needed?

[ ] NO  [ ] YES  [ ] NOT SURE

Go on to Question 3

d) If NO, what information did you and your group need that was not available? Please be specific.

3. On this visit, how long did you and your group stay at Sequoia & Kings Canyon NPs and/or Sequoia NF (USFS)? (Please list partial hours or days, e.g. 6-1/2 hours; 1-3/4 days).

If less than 24 hours: _____ NUMBER OF HOURS
If 24 hours or more: _____ NUMBER OF DAYS

4. a) On this trip, did you and your group stay overnight away from home within Sequoia & Kings Canyon NPs, Sequoia NF (USFS) or the surrounding area (Three Rivers/Fresno/Visalia)?

[ ] YES  [ ] NO  ➔ Go on to Question 5

b) Please list the number of nights you and your group stayed in Sequoia & Kings Canyon NPs and/or Sequoia NF (USFS) or in the surrounding area.

NUMBER OF NIGHTS in Sequoia & Kings Canyon NPs  
NUMBER OF NIGHTS in Sequoia NF (USFS)  
NUMBER OF NIGHTS outside the national parks/forest in surrounding area (Three Rivers/Fresno/Visalia)

_____  

_____  

_____  

c) In what type of lodging did you and your group spend the night(s)? Please check (✓) all that apply.

In Sequoia & Kings Canyon NPs/Sequoia NF (USFS) (✓)  
Outside park in surrounding area Three Rivers/Fresno/Visalia (✓)

_____ LODGE, MOTEL, CABIN, RENTED CONDO/HOME, OR BED & BREAKFAST  
_____ RV/TRAILER CAMPING  
_____ TENT CAMPING  
_____ PERSONAL SEASONAL RESIDENCE  
_____ RESIDENCE OF FRIENDS OR RELATIVES  
_____ OTHER (Please specify: __________________________)  

d) If you stayed outside the national parks/forest, in what towns/cities did you and your group stay?

Please go on to the next page ➔
5. On this trip, what was the primary reason that you and your group visited the Sequoia & Kings Canyon NPs and/or Sequoia NF (USFS) area? Please check (✓) only one.

- VISIT SEQUOIA & KING'S CANYON NPs
- VISIT SEQUOIA NF (USFS), including Hume Lake
- VISIT OTHER ATTRACTIONS IN THE AREA (besides Sequoia & Kings Canyon NPs/Sequoia NF (USFS) and Hume Lake)
- VISIT FRIENDS/RELATIVES IN THE AREA
- BUSINESS OR OTHER REASONS

6. a) On this visit, in what activities did you and your group participate at Sequoia & Kings Canyon NPs and/or Sequoia NF (USFS)? Please check (✓) all that apply.

- SIGHTSEEING/SCENIC DRIVE
- DAY HIKING
- CAMPING IN DEVELOPED CAMPGROUND
- DISPERSED CAMPING IN ROADSIDE CAMPS (undeveloped)
- OVERNIGHT BACKPACKING
- PICNICKING
- WILDLIFE VIEWING/BIRDWATCHING
- CAVE TOUR
- ATTENDING RANGER-LED WALKS
- ATTENDING EVENING/CAMPFIRE PROGRAMS
- FISHING
- SWIMMING AND OTHER WATER ACTIVITIES
- PAINTING/DRAWING/PHOTOGRAPHY
- DAY TRIP HORSEBACK RIDING
- OVERNIGHT HORSE TRIP
- OTHER (Please describe: _________________________________)

b) On past visits to the parks and/or forest, in what activities did you and your group participate? Please check (✓) all that apply. If you have not visited in the past, go on to Question 7.

On this visit (✓) __________________________________________ On past visit(s) (✓) __________________________________________
7. a) On this visit to Sequoia & Kings Canyon NPs and/or Sequoia NF (USFS), did you and your group receive information about proper food storage?  

_____ YES  

_____ NO  

_____ NOT SURE  

Go on to Question 8 

b) If YES, did you and your group have problems following the directions you received?  

_____ YES  

_____ NO  

_____ NOT SURE  

c) Did you and your group have adequate facilities to store your food properly?  

_____ YES  

_____ NO  

_____ DON’T KNOW  

8. On this trip, how many times did you and your group enter Sequoia & Kings Canyon NPs at Ash Mountain and/or Big Stump entrances?  

_____ NUMBER OF TIMES YOU ENTERED AT ASH MOUNTAIN/BIG STUMP  

_____ DON’T KNOW  

9. It is the National Park Service’s responsibility to protect Sequoia & Kings Canyon NPs’ natural, scenic and cultural resources while at the same time providing for public enjoyment. How important is protection of the following resources/qualities/opportunities in the park to you? Please circle one response for each resource.  

<table>
<thead>
<tr>
<th>Resource/Quality/Oppportunity</th>
<th>Not important</th>
<th>Somewhat important</th>
<th>Moderately important</th>
<th>Very important</th>
<th>Extremely important</th>
<th>Don’t know</th>
</tr>
</thead>
<tbody>
<tr>
<td>NATIVE PLANTS/ANIMALS</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>DK</td>
</tr>
<tr>
<td>ENDANGERED SPECIES</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>DK</td>
</tr>
<tr>
<td>CLEAN WATER</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>DK</td>
</tr>
<tr>
<td>CLEAN AIR</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>DK</td>
</tr>
<tr>
<td>NATURAL QUIET/SOUNDS OF NATURE</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>DK</td>
</tr>
<tr>
<td>SOLITUDE</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>DK</td>
</tr>
<tr>
<td>RECREATIONAL OPPORTUNITIES (hiking, camping, etc.)</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>DK</td>
</tr>
<tr>
<td>EDUCATIONAL OPPORTUNITIES</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>DK</td>
</tr>
<tr>
<td>HISTORIC BUILDINGS/ ARCHEOLOGICAL SITES</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>DK</td>
</tr>
<tr>
<td>NIGHT SKY/STARGAZING</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>DK</td>
</tr>
<tr>
<td>DESIGNATED WILDERNESS/ BACKCOUNTRY</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>DK</td>
</tr>
</tbody>
</table>

Please go on to the next page  ➤
10. For this visit, please check (√) all of the areas you and your group visited in Sequoia & Kings Canyon NPs and/or Sequoia NF (USFS). If you did not visit an area, please leave that line blank. Use the map below to help you locate the areas you visited.

**Sequoia & Kings Canyon NPs**

- [ ] CEDAR GROVE
- [ ] GRANT GROVE
- [ ] SEQUOIA FOOTHILLS (visitor center)
- [ ] SEQUOIA FOOTHILLS (visitor center)
- [ ] OTHER (Please describe:________________________)

**Sequoia NF (USFS)**

- [ ] MONTECITO/STONY CREEK (USFS)
- [ ] HUME LAKE (USFS)
- [ ] OTHER (Please describe:________________________)
11. a) Please check (√) all of the information services and facilities that you or your group used during this visit to Sequoia & Kings Canyon NPs and/or Sequoia NF (USFS).

b) Next, for only those services and facilities which you or your group used, please rate their importance from 1-5.

c) Finally, for only those services and facilities which you or your group used, please rate their quality from 1-5.

<table>
<thead>
<tr>
<th>Use facility/service?</th>
<th>If used, how important?</th>
<th>If used, what quality?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Not important</td>
<td>Extremely important</td>
</tr>
<tr>
<td>Check (✓)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Sequoia & Kings Canyon NPs**

- PARK BROCHURE/MAP
- PARK NEWSPAPER - Sequoia and Kings Canyon NPs Guide
- VISITOR CENTER EXHIBITS
- VISITOR CENTER VIDEO/MOVIE
- SALES ITEMS AT NPS VISITOR CENTER/ GIANT FOREST MUSEUM BOOKSTORE
- ASSISTANCE FROM VISITOR CENTER STAFF
- RANGER-LED WALKS/TALKS
- EVENING CAMPGROUND PROGRAMS
- CRYSTAL CAVE TOUR
- TRAILSIDE EXHIBITS
- ROADSIDE EXHIBITS
- SELF-GUIDING TRAIL SIGNS/BROCHURES
- JUNIOR RANGER PROGRAM

**Sequoia NF (USFS)**

- BOYDEN CAVE TOUR (USFS)
- INFORMATION FROM USFS DISTRICT OFFICE

*Please go on to the next page*
12. a) Please check (✓) all of the facilities that you or your group used during this visit to Sequoia & Kings Canyon NPs and/or Sequoia NF (USFS).

b) Next, for only those services and facilities which you or your group used, please rate their importance to your visit from 1-5.

c) Finally, for only those services and facilities which you or your group used, please rate their quality from 1-5.

<table>
<thead>
<tr>
<th>Use facility/service?</th>
<th>If used, how important?</th>
<th>If used, what quality?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Not important 1</td>
<td>Extremely important 2</td>
</tr>
<tr>
<td></td>
<td>Very poor 3</td>
<td>Very good 4</td>
</tr>
<tr>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

**Sequoia & Kings Canyon NPs**

- PARK DIRECTIONAL SIGNS
- ROADS
- PULLOUTS
- TRAILS
- TRAIL SIGNS
- BACKCOUNTRY CAMPSITES
- DEVELOPED CAMPGROUNDS
- PICNIC AREAS
- PARKING AREAS
- ACCESS FOR DISABLED PERSONS
- RESTROOMS
- TRASH COLLECTION
- RECYCLING

**Sequoia NF (USFS)**

- DISPERSED ROADSIDE CAMPING (USFS)
- DEVELOPED CAMPGROUNDS (USFS)
- PICNIC AREAS (USFS)
13. a) During this visit, please check (✓) all of the concession services and facilities that you or your group used in Sequoia & Kings Canyon NPs and/or Sequoia NF (USFS).

b) Next, for only those services and facilities which you or your group used, please rate their importance to your visit from 1-5.

c) Finally, for only those services and facilities which you or your group used, please rate their quality from 1-5.

<table>
<thead>
<tr>
<th>Use concession facility/service?</th>
<th>If used, how important?</th>
<th>If used, what quality?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Check (✓)</td>
<td>Not important 1 2 3 4 5</td>
<td>Very poor 1 2 3 4 5</td>
</tr>
<tr>
<td>LODGING</td>
<td></td>
<td></td>
</tr>
<tr>
<td>GIFT SHOPS</td>
<td></td>
<td></td>
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<tr>
<td>MARKET</td>
<td></td>
<td></td>
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<tr>
<td>RESTAURANTS</td>
<td></td>
<td></td>
</tr>
<tr>
<td>SHOWERS</td>
<td></td>
<td></td>
</tr>
<tr>
<td>BICYCLE RENTALS</td>
<td></td>
<td></td>
</tr>
<tr>
<td>LAUNDROMAT</td>
<td></td>
<td></td>
</tr>
<tr>
<td>HORSEBACK RIDING</td>
<td></td>
<td></td>
</tr>
<tr>
<td>GAS STATION</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

14. On this visit, what kind of personal group (not guided tour/ school group) were you with? Please check (✓) only one.

- ALONE
- FAMILY
- FRIENDS
- FAMILY AND FRIENDS
- OTHER (Please describe: ________________________________)

15. On this visit, were you and your personal group with the following types of groups?

- Guided tour group: YES NO
- School/educational group: YES NO

16. On this visit, how many people were in your personal group, including yourself?

- NUMBER OF PEOPLE

Please go on to the next page ➤
17. For you and your personal group, please indicate:

<table>
<thead>
<tr>
<th></th>
<th>Gender</th>
<th>Current age</th>
<th>U.S. Zip Code or name of country other than U.S.</th>
<th>Number of visits made to this park (including this visit) past 12 months</th>
<th>Lifetime</th>
</tr>
</thead>
<tbody>
<tr>
<td>YOURSELF</td>
<td>M=male</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MEMBER #2</td>
<td>F=female</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>MEMBER #3</td>
<td></td>
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<td>MEMBER #4</td>
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<td>MEMBER #5</td>
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<tr>
<td>MEMBER #6</td>
<td></td>
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<tr>
<td>MEMBER #7</td>
<td></td>
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</tr>
</tbody>
</table>

18. For you and each of the adults (age 18 or over) in your personal group on this visit, please indicate the highest level of education completed. Please check (✓) only one for each person.

<table>
<thead>
<tr>
<th>Highest level of education</th>
<th>SOME HIGH SCHOOL</th>
<th>HIGH SCHOOL GRADUATE/GED</th>
<th>SOME COLLEGE</th>
<th>BACHELOR'S DEGREE</th>
<th>GRADUATE DEGREE</th>
</tr>
</thead>
<tbody>
<tr>
<td>YOURSELF</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ADULT #2</td>
<td></td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>ADULT #3</td>
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<tr>
<td>ADULT #4</td>
<td></td>
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<tr>
<td>ADULT #5</td>
<td></td>
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<tr>
<td>ADULT #6</td>
<td></td>
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</tr>
<tr>
<td>ADULT #7</td>
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</tbody>
</table>

19. a) Is English the primary language you your group prefer to speak and write?
   _____ NO   _____ YES  ➔  Go on to Question 20

b) If NO, what language do you and your group prefer to speak and write?

______________________________

c) What services in the parks/forest would you like to have provided in languages other than English?

______________________________
20. a) Are you Spanish, Hispanic or Latino?

______ YES  ______ NO  ➔ Go on to Question 23

b) If YES, please check (√) one or more of the following which apply to you.

______ MEXICAN, MEXICAN AMERICAN, CHICANO
______ PUERTO RICAN
______ CUBAN
______ OTHER SPANISH/HISPANIC/LATINO
(Please specify:__________________________________________)

21. Which of these categories best indicates your race? Please check (√) all that apply.

______ AMERICAN INDIAN OR ALASKA NATIVE
______ ASIAN
______ BLACK OR AFRICAN AMERICAN
______ NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER
______ WHITE

22. a) In some national parks, the National Park Service follows a prescribed burn policy. This policy involves setting fires under specific weather and fire conditions to reduce the buildup of shrubs/brush and help prevent catastrophic fires. Prior to this visit to Sequoia & Kings Canyon NPs, were you aware of this burn policy?

______ YES  ______ NO  ______ NOT SURE

b) Are you and your group willing to tolerate short periods (up to 2 days) of smoke or reduced visibility during a future visit to Sequoia & Kings Canyon NPs?

______ YES, LIKELY  ______ NO, UNLIKELY  ______ NOT SURE

23. Entrance fees of $10/vehicle are charged at Sequoia & Kings Canyon NPs. Most of these funds remain at the parks to be used for resource protection and visitor services. In your opinion, how appropriate is the amount of the entrance fee? Please circle one answer.

TOO LOW  ABOUT RIGHT  TOO HIGH

1  2  3  4  5

Please go on to the next page  ➔
24. For you and your group, please estimate all expenditures for the items listed below for this visit to Sequoia & Kings Canyon NPs, Sequoia NF (USFS) and the **surrounding area** (Three Rivers, Fresno, Visalia, etc.). Please write “0” if no money was spent in a particular category.

   a) Please list your group’s total expenditures inside Sequoia & Kings Canyon NPs and/or Sequoia NF (USFS).

   b) Please list your group’s total expenditures in the **surrounding area** outside the park/forest (Three Rivers, Fresno, Visalia, etc.).

   Surrounding area residents should only include expenditures that were **directly related** to this visit to the park.

<table>
<thead>
<tr>
<th>EXPENDITURES</th>
<th>Inside park/forest</th>
<th>In surrounding area outside park/forest</th>
</tr>
</thead>
<tbody>
<tr>
<td>HOTELS, MOTELS, CABINS, B&amp;B, etc.</td>
<td>$_________</td>
<td>$_________</td>
</tr>
<tr>
<td>CAMPING FEES AND CHARGES</td>
<td>$_________</td>
<td>$_________</td>
</tr>
<tr>
<td>GUIDE FEES AND CHARGES</td>
<td>$_________</td>
<td>$_________</td>
</tr>
<tr>
<td>RESTAURANTS AND BARS</td>
<td>$_________</td>
<td>$_________</td>
</tr>
<tr>
<td>GROCERIES AND TAKE OUT FOOD</td>
<td>$_________</td>
<td>$_________</td>
</tr>
<tr>
<td>GAS AND OIL (auto, RV, boat, etc.)</td>
<td>$_________</td>
<td>$_________</td>
</tr>
<tr>
<td>OTHER TRANSPORTATION EXPENSES</td>
<td>$_________</td>
<td>$_________</td>
</tr>
<tr>
<td>(rental cars, auto repairs, taxies, but not including airfare)</td>
<td>$_________</td>
<td>$_________</td>
</tr>
<tr>
<td>ADMISSIONS, RECREATION,</td>
<td>$_________</td>
<td>$_________</td>
</tr>
<tr>
<td>ENTERTAINMENT FEES</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ALL OTHER PURCHASES (souvenirs, film, books, sporting goods, clothing, etc.)</td>
<td>$_________</td>
<td>$_________</td>
</tr>
<tr>
<td>DONATIONS</td>
<td>$_________</td>
<td>$_________</td>
</tr>
</tbody>
</table>

c) How many people do the above expenses cover?

<table>
<thead>
<tr>
<th>ADULTS (18 years or over)</th>
<th>CHILDREN (under 18 years)</th>
</tr>
</thead>
<tbody>
<tr>
<td>_____</td>
<td>_____</td>
</tr>
</tbody>
</table>

25. On a future visit to Sequoia & Kings Canyon NPs, and/or Sequoia NF (USFS), what types of items would you and your group like to have available for purchase in the visitor center/museum bookstore sales areas? Please check (✓) all that apply.

   _____ NOT INTERESTED IN SALES ITEMS ➔ Go on to Question 26

   _____ MAPS

   _____ GIFTS/SOUVENIR ITEMS

   _____ CHILDREN’S/EDUCATION ITEMS

   _____ PUBLICATIONS

   _____ VIDEOS, AUDIOCASSETTES, CDs, DVDs

   _____ OTHER (Please specify: ________________________________ )
26. On a future visit to Sequoia & Kings Canyon NPs, what subjects would you and your group be most interested in learning about? Please be specific.

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27. If you were a manager planning for the future of Sequoia & Kings Canyon NPs and/or Sequoia NF (USFS), what would you propose? Please be specific.

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28. Is there anything else you and your group would like to tell us about your visit to Sequoia & Kings Canyon NPs and/or Sequoia NF (USFS)?

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29. Overall, how would you rate the quality of the visitor services provided to you and your group at Sequoia & Kings Canyon NPs and/or Sequoia NF (USFS) during this visit? Please circle only one.

VERY GOOD    GOOD    AVERAGE    POOR    VERY POOR

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.
OFFICIAL BUSINESS

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