Mammoth Cave National Park
Visitor Study
July, 2006

Dear Visitor:

Thank you for participating in this important study. We want to learn about the expectations, opinions, and interests of visitors to Mammoth Cave National Park. This information will help us improve our management of this site and better serve you, our visitor.

This questionnaire will be given to only a few visitors, so your participation is very important! It should only take about 20 minutes after your visit to complete.

When your visit is over, please complete the questionnaire. Seal it with the stickers provided on the last page and drop it in any U.S. mailbox.

If you have any questions, please contact Margaret Littlejohn, NPS VSP Coordinator, Park Studies Unit, College of Natural Resources, P.O. Box 441139, University of Idaho, Moscow, Idaho 83844-1139, phone 208-885-7863, email: littlej@uidaho.edu.

We appreciate your help.

Sincerely,

Patrick H. Reed
Superintendent
DIRECTIONS

Please have the individual who was randomly selected from your group complete the following questionnaire. It should take about 20 minutes. When you have completed the questionnaire, please seal it with the stickers provided and drop it in any U.S. mailbox. We appreciate your help.

PRIVACY ACT and PAPERWORK REDUCTION ACT statement: 16 U.S.C. 1a-7 authorizes collection of this information. This information will be used by park managers to better serve the public. Response to this request is voluntary. No action may be taken against you for refusing to supply the information requested. Your name is requested for follow-up mailing purposes only. When analysis of the questionnaire is completed, all name and address files will be destroyed. Thus the permanent data will be anonymous. Please do not put your name or that of any member of your group on the questionnaire. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Burden estimate statement: Public reporting burden for this form is estimated to average 20 minutes per response. Direct comments regarding the burden estimate or any other aspect of this form to Margaret Littlejohn, NPS Visitor Services Project, College of Natural Resources, University of Idaho, P.O. Box 441139, Moscow, ID, 83844-1139; email: littlej@uidaho.edu.
1. a) Prior to this visit, how did you and your group obtain information about Mammoth Cave National Park (NP)? Please check (✓) all that apply.
   - Obtained no information prior to visit ➔ Go on to Question 2
   - Previous visit
   - Friends/relatives/word of mouth
   - Park website (www.nps.gov/maca/)
   - Other websites
   - State welcome center
   - Newspaper/magazine articles
   - Telephone/written/email inquiry to park
   - Travel guides/tour books
   - Maps/brochures
   - Highway signs
   - Television/radio programs/videos
   - Other National Park Service site
   - Other (Please specify: _________________________________)

   b) From the sources checked above, did you and your group receive the type of information about the park that you needed?
   - No
   - Yes
   - Not sure
   ➔ Go on to Question 2

   c) If NO, what was the information you and your group need that was not available?
   _________________________________

2. a) Prior to this visit, were you and your group aware of the cave tour reservations system at Mammoth Cave NP?
   - Yes
   - No ➔ Go on to Question 3

Go on to next page
b) If YES, did you and your group make cave tour reservations prior to your visit?

Yes     No → c) If NO, how did you and your group learn about the cave tours?

↓

↓

↓

↓

↓  → Go on to Question 3

d) If YES, did you get the cave tour reservation by calling the toll-free telephone number or by going online to the National Park Service reservation website?

Calling phone number     Online

e) Please rate the quality of your experience using the cave tour reservation system. Please circle only one response.

Very poor     Poor     Average     Good     Very good

f) If you rated the cave tour reservation-making experience as "very poor" or "poor," what problems did you encounter?

3. For this trip, please explain how your visit to Mammoth Cave NP fit into your group’s travel plans. Please check (✓) only one.

Mammoth Cave NP was the primary destination
Mammoth Cave NP was one of several destinations
Mammoth Cave NP was not a planned destination

4. What was your primary reason for visiting the Mammoth Cave NP area (within 30 miles of the park)? Please check (✓) only one.

Visit Mammoth Cave NP
Visit other attractions in the area (Specify:______________________)
Visit friends/relatives in the area
Business
Other (Please specify:__________________________________________)

Please go on to the next page ➔
5. a) What services did you and your group use in the "gateway" communities of Cave City, Park City, Brownsville, Horse Cave, Munfordville, and Bowling Green that were specifically related to this park visit? Please check (√) all that apply.

Used service outside the park on this visit (√)

_____ Did not use any services ➔ Go on to part b of this question
_____ Buy gasoline
_____ Eat a meal
_____ Stay overnight in a motel
_____ Stay overnight in a RV park/campground
_____ Shop
_____ Obtain information about Mammoth Cave NP
_____ Obtain other travel/tourism information
_____ Other (Please specify: ________________________________)

b) Do you have any comments about the above services or services you would like to see provided?

Service (list) __________________________ Comments--please be specific: ________________________________

__________________________ ________________________________

__________________________ ________________________________

__________________________ ________________________________

6. On this visit, how long did you and your group stay at Mammoth Cave NP?
   Please list partial hours/days as 1/4, 1/2, or 3/4.

_____ Number of hours, if less than 24 hours

_____ Number of days, if 24 hours or more

7. a) On this trip, did you and your group stay overnight away from home in the Mammoth Cave NP area (within 30 miles of the park)?

   _____ Yes  _____ No ➔ Go on to Question 8

b) If YES, please list the number of nights you and your group stayed in Mammoth Cave NP and/or in the area.

Number of nights in Mammoth Cave NP

Number of nights in Mammoth Cave NP area (within 30 miles)
c) and d) In what type of lodging did you and your group spend the night(s)?
Please check (✓) all that apply.  

d) Outside the park
   within 30 miles (✓)

c) Inside the park (✓)

   ______ Lodge/motel/hotel/cabin/rented condo/B&B, etc.  
   ______ Campground/trailer park  
   ______ Personal seasonal trailer residence  
   ______ Residence of friends or relatives  
   ______ Other (Please specify below)  

c) _________________________________  

d) _________________________________

Inside park  
Outside park

8. a) Where did you and your group stay on the night before you arrived at Mammoth Cave NP?

   Nearest city/town: _______________________________ State: _______________________________

b) Where did you and your group stay on the night after your departure from Mammoth Cave NP?

   Nearest city/town: _______________________________ State: _______________________________

9. On this visit to the Mammoth Cave NP area, what other places did you and your group visit? Please check (✓) all that apply.

   ______ Kentucky Repertory Theatre  ______ Dinosaur World  
   ______ Nolin Lake State Park  ______ Horse Cave  
   ______ Crystal Onyx Cave  ______ Diamond Caverns  
   ______ Beech Bend Raceway Park  ______ Shady Park golf course  
   ______ Cave City  ______ Guntown Mtn./Onyx Cave  
   ______ Barren State Park  ______ National Corvette Museum/Plant  
   ______ Kentucky Down Under/Kentucky Caverns  
   ______ Hidden River Cave/American Cave Museum  
   ______ Kentucky Action Park/Jesse James Stables/Outlaw Cave  
   ______ Other (Please specify: ____________________________________________)

Please go on to the next page ➔
In this questionnaire, your personal group is defined as anyone who you are visiting the park with, such as spouse, family, friends, etc. This does not include the larger group that you might be traveling with, such as school, church, scouts, or tour group.

10. a) On this visit, which of the following cave tour(s) did you and/or your group take?
   _____ Did not take a tour ⇒ Go on to Question 12

b) Please list the number of people in your personal group who went on each cave tour.

c) How long did you and/or your group have to wait to take the cave tour(s)? Please list partial hours as 1/4, 1/2, or 3/4.

d) Please rate (from 1-3) the length of the cave tour. Check (√) one response for each tour that you and/or your group took.

e) Please rate (from 1-5) the value for the fee paid for each cave tour that you and/or your group took.

<table>
<thead>
<tr>
<th>a) Take cave tour (√)</th>
<th>b) Number of people in your personal group on cave tour</th>
<th>c) Length of wait (hours)</th>
<th>d) Length of tour?</th>
<th>e) Value for fee paid</th>
</tr>
</thead>
<tbody>
<tr>
<td>Self-guided Mammoth Cave Discovery Tour</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ranger-guided Mammoth Cave Discovery Tour</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Historic Tour</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Frozen Niagara Tour</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Travertine Tour</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Great Oynx Lantern Tour</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Introduction to Caving Tour</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Trog Tour</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Violet City Lantern Tour</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>River Styx Tour</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Focus on Mammoth Tour</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Star Chamber Tour</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
f) What did you and/or your group do while you waited to take a cave tour? Please check ( √ ) all that apply.

- Did not have to wait  → Go on to Question 11
- Watch park films/videos
- Eat
- Attend ranger-led talk/walk
- Shop in gift shop
- Shop in visitor center bookstore
- Hike a trail near visitor center
- Other (Please specify: __________________________)

11. a) For the tours that you or your group took, how many people in total would you estimate were on your cave tour? Please circle one answer for each tour you or your group took.

b) Compared to what you expected, how crowded did you feel on the cave tours you or your group took?

c) In your opinion, were any of the cave tours that you or your group took too crowded to be enjoyable? Please circle one answer for each tour that you and your group took.

d) Would you recommend the cave tours that you or your group took to others? Please circle one answer for each tour that you or your group took.

<table>
<thead>
<tr>
<th>Cave tour</th>
<th>a) Total number of people on your tour</th>
<th>b) How crowded?</th>
<th>c) Was your tour too crowded to be enjoyable?</th>
<th>d) Recommend to others</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ranger-guided Mammoth Cave Discovery Tour</td>
<td>&lt;20</td>
<td>20-40</td>
<td>N/A</td>
<td>Yes</td>
</tr>
<tr>
<td>Self-guided Mammoth Cave Discovery Tour</td>
<td>N/A</td>
<td></td>
<td></td>
<td>Yes</td>
</tr>
<tr>
<td>Historic Tour</td>
<td>&lt;20</td>
<td>20-60</td>
<td>&gt;60</td>
<td>Yes</td>
</tr>
<tr>
<td>Frozen Niagara Tour</td>
<td>&lt;20</td>
<td>20-60</td>
<td>&gt;60</td>
<td>Yes</td>
</tr>
<tr>
<td>Travertine Tour</td>
<td>&lt;20</td>
<td>20-40</td>
<td>N/A</td>
<td>Yes</td>
</tr>
<tr>
<td>Great Oynx Lantern Tour</td>
<td>&lt;20</td>
<td>20-40</td>
<td>N/A</td>
<td>Yes</td>
</tr>
<tr>
<td>Introduction to Caving Tour</td>
<td>&lt;20</td>
<td>10-20</td>
<td>N/A</td>
<td>Yes</td>
</tr>
<tr>
<td>Trog Tour</td>
<td>&lt;10</td>
<td>10-15</td>
<td>N/A</td>
<td>Yes</td>
</tr>
<tr>
<td>Violet City Lantern Tour</td>
<td>&lt;20</td>
<td>20-60</td>
<td>N/A</td>
<td>Yes</td>
</tr>
<tr>
<td>River Styx Tour</td>
<td>&lt;20</td>
<td>20-60</td>
<td>N/A</td>
<td>Yes</td>
</tr>
<tr>
<td>Focus on Mammoth Tour</td>
<td>&lt;20</td>
<td>20-40</td>
<td>N/A</td>
<td>Yes</td>
</tr>
<tr>
<td>Star Chamber Tour</td>
<td>&lt;20</td>
<td>20-40</td>
<td>N/A</td>
<td>Yes</td>
</tr>
</tbody>
</table>

Please go on to the next page ➤
e) If cave tour size has to be reduced to protect cave resources and because the tour capacity has been reached, which of the following options would you prefer? Please check (✓) only one.

_____ Maintain the same length of ranger-guided tours. Visitors would see the same amount of the cave, but less people would be allowed on each tour, so fewer people would see the cave than see it now.

_____ Offer shorter ranger-guided cave tours more frequently (reduce current 2-hour tour to 1-hour tour). Visitors would see less of the cave, but more people would see the cave than see it now.

_____ Offer self-guided tours in a smaller section of the cave and a very limited number of ranger-guided tours in the same amount of cave as now. On self-guided tours, visitors would see less of the cave, but more people would be allowed in. On ranger-guided tours, visitors would see the same amount of cave as now, but because of fewer tours, not as many people could take them.

_____ Other (Please specify: ____________________________)

12. a, b, and c) Please respond to the following questions about cave tour prices. Please check only one (✓) response for each question.

<table>
<thead>
<tr>
<th>Was price a factor in choosing</th>
<th>Yes (✓)</th>
<th>No (✓)</th>
</tr>
</thead>
<tbody>
<tr>
<td>a) whether you and your group went on a tour?</td>
<td>____</td>
<td>____</td>
</tr>
<tr>
<td>b) which tours you and your group went on?</td>
<td>____</td>
<td>____</td>
</tr>
<tr>
<td>c) how many tours you and your group went on?</td>
<td>____</td>
<td>____</td>
</tr>
</tbody>
</table>

13. On this visit, what activities did you and your group participate in at Mammoth Cave NP? Please check (✓) all that apply.

_____ Driving for pleasure/sightseeing
_____ Visiting park cemeteries
_____ Attending ranger-led programs (other than cave tour)
_____ Attending ranger-led programs (other than cave tour)
_____ Bicycling
_____ Canoeing/kayaking/boating
_____ Picnicking
_____ Staying overnight at park hotel
_____ Other (Please specify below)

_________ Back Packing
_________ Taking a cave tour
_________ Bird watching/wildlife viewing
_________ Camping
_________ Photography
_________ Dining at park hotel
_________ Horseback riding
_________ Hiking
14. What time of day did you and your group arrive at the park visitor center on the first day of your visit? Please circle only one response.

8-10am 10am-12pm 12-2pm 2-4pm 4-6 pm 6-7 pm

15. a) Please check (√) all of the services/facilities that you and your group used during this visit to Mammoth Cave National Park.

b) Next, for only those services/facilities that you and your group used, please rate their importance from 1-5.

   c) Finally, for only those services/facilities that you and your group used, please rate their quality from 1-5.

<table>
<thead>
<tr>
<th>a) Use service/facility?</th>
<th>b) If used, how important?</th>
<th>c) If used, what quality?</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1=Not important</td>
<td>1=Very poor</td>
</tr>
<tr>
<td></td>
<td>2=Somewhat important</td>
<td>2=Poor</td>
</tr>
<tr>
<td></td>
<td>3=Moderately important</td>
<td>3=Average</td>
</tr>
<tr>
<td></td>
<td>4=Very important</td>
<td>4=Good</td>
</tr>
<tr>
<td></td>
<td>5=Extremely important</td>
<td>5=Very good</td>
</tr>
</tbody>
</table>

- _____ Park brochure/map
- _____ Assistance from park staff
- _____ Assistance from visitor center Information desk
- _____ Visitor Center bookstore sales items
- _____ Cave tour
- _____ Cave tour ticket sales
- _____ Ranger-led programs (other than cave tours)
- _____ Junior Ranger program
- _____ Campground
- _____ Assistance from campground staff
- _____ Restrooms
- _____ Picnic areas
- _____ Trails in the Visitor Center area
- _____ Trails on the north side of the river
- _____ Park website (www.nps.gov/maca/) used before or during visit

Please go on to the next page ➔
16. a) Please check (√) all of the concession services/facilities that you and your group used during this visit to Mammoth Cave National Park.

b) Next, for only those services/facilities that you and your group used, please rate their importance from 1-5.

c) Finally, for only those services/facilities that you and your group used, please rate their quality from 1-5.

<table>
<thead>
<tr>
<th>a) Use service/facility?</th>
<th>b) If used, how important?</th>
<th>c) If used, what quality?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Check (√)</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>1=Not important</td>
<td>1=Very poor</td>
</tr>
<tr>
<td></td>
<td>2=Somewhat important</td>
<td>2=Poor</td>
</tr>
<tr>
<td></td>
<td>3=Moderately important</td>
<td>3=Average</td>
</tr>
<tr>
<td></td>
<td>4=Very important</td>
<td>4=Good</td>
</tr>
<tr>
<td></td>
<td>5=Extremely important</td>
<td>5=Very good</td>
</tr>
</tbody>
</table>

_____ Mammoth Cave Hotel

_____ Mammoth Cave Hotel restaurant

_____ Mammoth Cave Hotel gift shop

_____ Assistance from concession staff

_____ Camp store

_____ Showers

_____ Laundromat

_____ Canoe/kayak outfitters

_____ Miss Green River II scenic boat ride

_____ Horse outfitters

17. a) Were the signs directing you to Mammoth Cave NP adequate? Please check (√) only one response for each.

   Signs on interstates   _____ Yes   _____ No   _____ Not sure
   Signs on state highways _____ Yes   _____ No   _____ Not sure

b) If you answered NO to part a of this question, please explain:______________
18. a) For this visit to Mammoth Cave NP, how many people were in your personal group, including yourself?

   _____ Number of people

b) On this visit to Mammoth Cave NP, how many times did you and your group enter the park?

   _____ Number of entries

19. On this visit, what kind of personal group (not guided tour/school group) were you with? Please check (✓) only one.

   _____ Alone
   _____ Family
   _____ Friends
   _____ Family and friends
   _____ Other (Please specify: __________________________________________)

20. For you and your personal group on this visit, please provide the following information. If you do not have the information for any group member, please leave that line blank.

<table>
<thead>
<tr>
<th>Current age</th>
<th>U.S. ZIP Code or name of country other than U.S.</th>
<th>Number of visits to Mammoth Cave NP (including this visit)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yourself</td>
<td>_____</td>
<td>_____ 5 years</td>
</tr>
<tr>
<td>Member #2</td>
<td>_____</td>
<td>_____ 5 years</td>
</tr>
<tr>
<td>Member #3</td>
<td>_____</td>
<td>_____ 5 years</td>
</tr>
<tr>
<td>Member #4</td>
<td>_____</td>
<td>_____ 5 years</td>
</tr>
<tr>
<td>Member #5</td>
<td>_____</td>
<td>_____ 5 years</td>
</tr>
<tr>
<td>Member #6</td>
<td>_____</td>
<td>_____ 5 years</td>
</tr>
<tr>
<td>Member #7</td>
<td>_____</td>
<td>_____ 5 years</td>
</tr>
</tbody>
</table>

21. a) For you only, are you Hispanic or Latino?

   _____ Yes  _____ No

b) For you only, which of these categories best indicates your race? Please check (✓) one or more.

   _____ American Indian or Alaska Native  _____ Asian

   _____ Black or African American  _____ Native Hawaiian or other Pacific Islander

   _____ White

Please go on to the next page ➔
22. For you and each group member (age 16 or over) on this visit, please indicate the highest level of education completed. Please check (√) only one for each person. If you do not have the information for any group member, please leave that line blank.

<table>
<thead>
<tr>
<th>Highest level of education</th>
<th>Some high school</th>
<th>High school diploma/GED</th>
<th>Some college</th>
<th>Bachelor’s degree</th>
<th>Graduate degree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yourself</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Member #2</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Member #3</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Member #4</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Member #5</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Member #6</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Member #7</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

23. a) Does anyone in your group have a physical condition that made it difficult to access or participate in park activities or services? 

_____ Yes  _____ No  ➔ Go on to Question 24

b) If YES, what park activities or services did the person(s) have difficulty accessing or participating in? Please check (√) all that apply.

_____ None  ➔ Go on to Question 24

_____ Ranger-led programs  _____ Restrooms  _____ Trails in cave

_____ Campground  _____ Exhibits  _____ Visitor center

_____ Trails on surface  _____ Restaurant

_____ Other (Please specify: _________________________________)

c) Because of the physical condition, what specific problems did the person(s) have? Please check (√) all that apply.

_____ Hearing (e.g. Difficulty hearing on cave tour and other ranger programs, even with hearing aid)

_____ Visual (e.g. Difficulty seeing cave and/or exhibits, even with prescribed glasses)

_____ Mobility (e.g. Difficulty with uneven surfaces, climbing stairs, even with walking aids)

_____ Other (Please specify: _________________________________)

24. Mammoth Cave NP was established because of its significance to the nation. In your opinion, what is the national significance of this park?

______________________________________________________________

______________________________________________________________
25. It is the National Park Service’s responsibility to protect Mammoth Cave NP’s natural, scenic, and cultural resources and qualities, while at the same time providing for public enjoyment. Please rate the importance of each of the following attributes/resources to you and your group. Please circle only one response for each item.

<table>
<thead>
<tr>
<th>Attribute/resource</th>
<th>Not important</th>
<th>Somewhat important</th>
<th>Moderately important</th>
<th>Very important</th>
<th>Extremely important</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cave features/environment</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Native plants</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Old growth forest</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Wildlife</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Clean water</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Clean air/visibility</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Night skies</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Historic buildings/cultural resources</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Recreational opportunities (hiking, camping, etc.)</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Educational programs/opportunities</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Natural quiet/sounds of nature</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Solitude</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
</tbody>
</table>

26. Is there anything else you and your group would like to tell us about your visit to Mammoth Cave NP?

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

27. Overall, how would you and your group rate the quality of facilities, services, and recreational opportunities at Mammoth Cave NP during this trip? Please circle only one.

Very poor    Poor    Average    Good    Very good

Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.
OFFICIAL BUSINESS

Visitor Services Project
Park Studies Unit
College of Natural Resources
University of Idaho
P.O. Box 441139
Moscow, Idaho 83844-1139