Horseshoe Bend
National Military Park

Visitor Study
March - April 2008

Dear Visitor:

Thank you for participating in this important study. Our goal is to learn about the expectations, opinions, and interests of visitors to Horseshoe Bend National Military Park. This information will assist us in our efforts to better manage this park and to serve you, our visitor.

This questionnaire is only being given to a select number of visitors, so your participation is very important! It should only take about 20 minutes after your visit to complete.

When your visit is over, please complete this questionnaire. Seal it with the stickers provided on the last page and drop it in any U.S. mailbox.

If you have any questions, please contact Margaret Littlejohn, NPS VSP Coordinator, Park Studies Unit, College of Natural Resources, P.O. Box 441139, University of Idaho, Moscow, Idaho 83844-1139, phone: 208-885-7863, email: littlej@uidaho.edu.

We appreciate your help.

Sincerely,

Marianne M. Mills
Superintendent

This visitor study is partially funded by Recreation Fee Program funding.
DIRECTIONS

At the end of your visit:

1) Please have the selected individual complete this questionnaire.
2) Answer the questions carefully since each question is different.
3) For questions that use circles (O), please mark your answer by filling in the circle with black or blue ink, or a pencil with dark (e.g. #2) lead.
   
   ![Circle](circle.png)  Not like this: ![Check](check.png) ![X](x.png) ![Not applicable](not_applicable.png)

4) Seal it with the stickers provided.
5) Drop it in a U.S. mailbox.

Thank you!

PRIVACY ACT and PAPERWORK REDUCTION ACT statement:

16 U.S.C. 1a-7 authorizes collection of this information. This information will be used by park managers to better serve the public. Response to this request is voluntary. No action may be taken against you for refusing to supply the information requested. Your name is requested for follow-up mailing purposes only. When analysis of the questionnaire is completed, all name and address files will be destroyed. Thus the permanent data will be anonymous. Please do not put your name or that of any member of your personal group on the questionnaire. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Burden estimate statement: Public reporting burden for this form is estimated to average 20 minutes per response. Direct comments regarding the burden estimate or any other aspect of this form to Margaret Littlejohn, NPS Visitor Services Project, College of Natural Resources, University of Idaho, P.O. Box 441139, Moscow, ID, 83844-1139; email: littlej@uidaho.edu.
Your Visit To Horseshoe Bend National Military Park

**NOTE**: In this questionnaire, your personal group is defined as anyone that you are visiting the park with, such as spouse, family, friends, etc. This does not include the larger group that you might be traveling with, such as school, church, scouts, or tour group.

1. a) Prior to your visit, how did you and your personal group get information about Horseshoe Bend National Military Park (NMP)? Please mark (●) all that apply in column (a).

   b) If you were to visit Horseshoe Bend NMP in the future, how would you and your personal group prefer to obtain information about the park? Please mark (●) all that apply in column (b).

   a) **Prior to this visit (●)**

   - Obtained no information prior to visit → Go to part b of this question
   - E-mail/telephone/written inquiry to park
   - Friends/relatives/word of mouth
   - Maps/brochures
   - Newspaper/magazine articles
   - Previous visits
   - Park website: www.nps.gov/hobe/
   - Other websites
   - School class/educational program
   - State tourism website
   - State welcome center
   - Television/radio programs/videos
   - Travel guides/tour books (such as AAA, etc.)
   - Other historical parks/sites (Please specify below)

   This visit __________________________  Future visit __________________________

   - Other (Please specify below)

   This visit __________________________  Future visit __________________________
c) From the sources marked above, did you and your personal group receive the type of information about the park that you needed?

O Yes  O No

d) If NO, what type of park information did you and your personal group need that was not available? Please be specific.

2. **Prior to this visit**, were you and your personal group aware that Horseshoe Bend NMP is a unit of National Park System?

O Yes  O No

3. On this visit, were the signs directing you and your personal group to Horseshoe Bend NMP adequate? Please mark (●) one answer for each.

   a) Signs on interstates  O Yes  O No  O Did not use

   b) Signs on state highways  O Yes  O No  O Did not use

   c) City street signs in communities  O Yes  O No  O Did not use

   d) If you answered NO for any of the above, please explain.

4. On this visit to Horseshoe Bend NMP, which park sites did you and your personal group visit? Please mark (●) all that apply.

   O Battlefield/Barricade site  O River access

   O Battlefield overlook  O Tohopeka Village site

   O Nature trail  O Visitor center

   O Picnic areas

   O Other (Please specify)  __________________________________________

5. On this visit to Horseshoe Bend NMP, how long did you and your personal group spend visiting the park? List partial hours or days as 1/4, 1/2, 3/4.

   _____ Number of hours, **if less than 24 hours** (i.e. ¼ hr, 1 ½ hrs, 5 ¾ hrs)

   _____ Number of days, **if 24 hours or more** (i.e. 1 ¼ day, 2 ½ days, 3 ¾ days)
6. a) In some national park units, the National Park Service policy involves setting fires under prescribed weather and burning conditions to meet specific resource management objectives, such as reduction of non-native plants, restoration of native vegetation, and removal of unnatural levels of woody or grassy material that could cause a catastrophic fire. Prior to this visit to Horseshoe Bend NMP, were you aware of this prescribed fire policy?

O Yes  O No

b) If you and your personal group were to visit Horseshoe Bend NMP in the future, would you be willing to tolerate short periods (up to 2 days) of occasional smoke or reduced visibility caused by prescribed burns?

O Yes, likely  O No, unlikely  O Not sure

c) If you and your personal group were to visit Horseshoe Bend NMP in the future, would you be willing to tolerate temporarily blackened fields or trees resulting from prescribed burns?

O Yes, likely  O No, unlikely  O Not sure

7. Please mark (●) all places in Alabama (within 75 miles of Horseshoe Bend NMP) that you and your personal group visited.

a) In column (a), please mark (●) all places that you and your personal group visited on past trips to the area.

b) In column (b), please mark (●) all places that you and your personal group visited on this trip to Horseshoe Bend NMP.

c) In column (c), please mark (●) all places that you and your personal group would be interested in visiting on future trips to the area.

<table>
<thead>
<tr>
<th>a) Past trips</th>
<th>b) This trip</th>
<th>c) Future trips</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cheaha State Park</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Fort Mims</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Fort Toulouse – Fort Jackson State Historic Site</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Jule Collins Smith Museum of Fine Art (Auburn University)</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>William Weatherford Monument</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Wind Creek State Park</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Other (Please specify below)</td>
<td>O</td>
<td>O</td>
</tr>
</tbody>
</table>
8. On this visit to Horseshoe Bend NMP, please indicate how the following items affected your park experience. Please mark (●) one answer for each item.

<table>
<thead>
<tr>
<th>Item</th>
<th>Added to</th>
<th>No effect</th>
<th>Detracted from</th>
<th>Did not experience</th>
</tr>
</thead>
<tbody>
<tr>
<td>Large tour or school group</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Manicured grounds</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Other people’s pets</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Sound of motorboats on the river</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Sound of overflights</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Traffic on Highway 49</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Traffic on tour road</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
</tbody>
</table>

9. a) During this visit to Horseshoe Bend NMP, did you and your personal group learn about the following topics? Please mark (●) Yes or No for each topic.

b) If you were to visit Horseshoe Bend NMP in the future, please mark (●) all topics that you and your personal group would be interested in learning about.

   a) **Learned on this visit?**  b) **Future Interest?**

<table>
<thead>
<tr>
<th>Topic</th>
<th>(●) Yes</th>
<th>(●) No</th>
<th>(●) Yes</th>
<th>(●) No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Creek Indian culture previous to the battle</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Events of the battle</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Impact of battle on American history</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Impact of battle on Andrew Jackson’s career</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Impact of battle on Creek Indian history</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Natural setting when events occurred</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
</tbody>
</table>

c) Please list any additional topics you and your personal group are interested in learning about on a future visit to Horseshoe Bend NMP.

d) In your opinion, which stories presented at Horseshoe Bend NMP need to be emphasized or strengthened?
10. a) As you were planning your trip, what activities did you and your personal group **expect** to include on this visit? Please mark (•) **all** that apply in column (a).

b) On this visit, what activities did you and your personal group **participate** in within Horseshoe Bend NMP? Please mark (•) **all** that apply in column (b).

   a) **Activities expected (•)**
   - Attending ranger-led talks
   - Attending special events
   - Birdwatching/nature study
   - Boating
   - Conducting genealogical research
   - Fishing
   - Learning about American Indian history
   - Learning about the War of 1812
   - Painting/drawing/taking photographs
   - Picnicking
   - Shopping in visitor center bookstore
   - Taking the auto tour
   - Walking on trail
   - Other (Please specify below)

   b) **Activities on this visit (•)**

   c) Which **one** of the above activities was the primary reason you and your personal group visited Horseshoe Bend NMP on this visit?

11. a) On this trip, did you and your personal group visit Horseshoe Bend NMP during the anniversary of the battle weekend (March 29-30, 2008)?

   - Yes
   - No  ➔ **Go to Question 12**
b) If YES, which special event activities did you and your personal group participate in? Please mark (●) all that apply in column (b).

c) For activities you and your personal group participated in during the anniversary of the Battle of Horseshoe Bend, please rate their quality.

<table>
<thead>
<tr>
<th>b) Activity</th>
<th>Very poor</th>
<th>Poor</th>
<th>Average</th>
<th>Good</th>
<th>Very good</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cannon firing demonstrations</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Creek Hunting Camp demonstrations</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Creek Stomp Dance demonstrations</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Fire department snack stand</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Military camp demonstrations</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Military drilling</td>
<td></td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

d) How long did you and your personal group spend attending all special event activities?

______ Hours and ______ Minutes

e) Compared to what you and your personal group expected, how crowded did you feel during the anniversary weekend?

● Less crowded than expected

● About what was expected

● More crowded than expected

● Did not have any expectation

12. Horseshoe Bend NMP is in the process of preparing for the bicentennial anniversary of the War of 1812 and Creek Indian War. In your opinion, what would be the most appropriate way to commemorate these events at Horseshoe Bend NMP? Please mark (●) one.

● As a separate event (not in conjunction with current weekend anniversary of the Horseshoe Bend battle)

● As a weeklong event (in conjunction with current weekend anniversary of the Horseshoe Bend battle)

● As an event in a series of War of 1812 commemorations held at other parks such as Fort Toulouse, Fort Jackson State Historic Site, etc.

● Don’t know/no opinion

● Other (Please specify) __________________________________________________________
13. a) Please mark (●) all of the visitor services and facilities that you or your personal group **used** at Horseshoe Bend NMP during this visit.

b) Next, for only those services and facilities that you or your personal group **used**, please rate their importance to your visit from 1-5.

c) Finally, for only those services and facilities that you or your personal group **used**, please rate their quality from 1-5.

<table>
<thead>
<tr>
<th>a) Visitor services/facilities used?</th>
<th>b) If used, how important?</th>
<th>c) If used, what quality?</th>
</tr>
</thead>
<tbody>
<tr>
<td>mark (●)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>O Assistance from park staff</td>
<td></td>
<td></td>
</tr>
<tr>
<td>O Boat ramp</td>
<td></td>
<td></td>
</tr>
<tr>
<td>O Junior Ranger program</td>
<td></td>
<td></td>
</tr>
<tr>
<td>O Living history/costumed interpretation</td>
<td></td>
<td></td>
</tr>
<tr>
<td>O Outdoor exhibits</td>
<td></td>
<td></td>
</tr>
<tr>
<td>O Park brochure/map</td>
<td></td>
<td></td>
</tr>
<tr>
<td>O Park orientation film</td>
<td></td>
<td></td>
</tr>
<tr>
<td>O Park website: <a href="http://www.nps.gov/hobe/">www.nps.gov/hobe/</a> (used before or during visit)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>O Picnic area</td>
<td></td>
<td></td>
</tr>
<tr>
<td>O Ranger-led programs</td>
<td></td>
<td></td>
</tr>
<tr>
<td>O Restrooms</td>
<td></td>
<td></td>
</tr>
<tr>
<td>O Trails</td>
<td></td>
<td></td>
</tr>
<tr>
<td>O Visitor center exhibits</td>
<td></td>
<td></td>
</tr>
<tr>
<td>O Visitor center bookstore sales items (selection, price, quality, etc.)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

d) What items or materials would you and your group like to have available in the visitor center bookstore?
14. Overall, how would you rate the quality of the visitor facilities, services, and recreational opportunities provided to you and your personal group at Horseshoe Bend NMP during this visit? Please mark (●) one.

<table>
<thead>
<tr>
<th>Quality Level</th>
<th>Very Poor</th>
<th>Poor</th>
<th>Average</th>
<th>Good</th>
<th>Very Good</th>
</tr>
</thead>
<tbody>
<tr>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
</tbody>
</table>

15. a) There are other Creek Indian War/War of 1812 sites in Alabama. Some sites are not under National Park Service nor Alabama State Park management, such as Emuckfaw. Others are in need of repair, such as Fort Toulouse (part of a state historic site). In your opinion, how important is it to protect these sites as historical parks? Please mark (●) one.

<table>
<thead>
<tr>
<th>Importance Level</th>
<th>Not Important</th>
<th>Somewhat Important</th>
<th>Moderately Important</th>
<th>Very Important</th>
<th>Extremely Important</th>
</tr>
</thead>
<tbody>
<tr>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
</tbody>
</table>

b) In your opinion, who should manage these sites? Please mark (●) one.

O Alabama State Parks
O National Park Service
O Don’t know/no opinion
O Other (Please specify) ______________________________________________________

16. Please rate how appropriate you feel the following activities are at Horseshoe Bend NMP. Please mark (●) one answer for each activity.

<table>
<thead>
<tr>
<th>Activity</th>
<th>Very Inappropriate</th>
<th>Somewhat Inappropriate</th>
<th>No Opinion</th>
<th>Somewhat Appropriate</th>
<th>Very Appropriate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Biking off road</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Canoeing</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Gathering berries</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Looking for arrowheads and artifacts (metal detecting)</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Motorboating</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Parking cars along the road for car shows</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Throwing footballs, frisbees, baseballs, etc.</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
</tbody>
</table>
17. It is the National Park Service’s responsibility to protect Horseshoe Bend NMP’s natural and cultural resources/attributes and visitor experiences that depend on them. How important is the protection of the following to you and your personal group? Please mark (●) one answer for each resource/attribute/experience.

<table>
<thead>
<tr>
<th>Resource/attribute/experience</th>
<th>Not important</th>
<th>Somewhat important</th>
<th>Moderately important</th>
<th>Very important</th>
<th>Extremely important</th>
</tr>
</thead>
<tbody>
<tr>
<td>Archeological &amp; historical sites</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Clean air</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Clean water</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Native plants</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Natural quiet/sounds of nature</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Scenic views</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Wildlife &amp; birds</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
</tbody>
</table>

18. On this visit, were you and your personal group part of the following types of groups?

a) Commercial guided tour group  
   O Yes  
   O No

b) School/educational group  
   O Yes  
   O No

c) Other organized group (such as business group, scout group, etc.)  
   O Yes  
   O No

19. On this visit, what kind of personal group (not guided tour/school/other organized group) were you with? Please mark (●) one.

O Alone  O Friends

O Family  O Family and friends

O Other (Please specify)____________________________________________________

20. a) On this visit, how many people were in your personal group, including yourself?
   ______ Number of people

b) On this visit, how many vehicles did you and your personal group use to enter the park?
   ______ Number of vehicles
c) On this visit, how many times did you and your personal group enter Horseshoe Bend NMP during your stay in the area?

______ Number of entries

21. For you and your personal group on this visit, please provide the following. If you do not know the answer, leave blank.

<table>
<thead>
<tr>
<th>a) Current age</th>
<th>b) U.S. ZIP code or name of country other than U.S.</th>
<th>c) Number of visits to Horseshoe Bend NMP lifetime (including this visit)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yourself</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Member #2</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Member #3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Member #4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Member #5</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Member #6</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Member #7</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

22. a) Does anyone in your personal group have a physical condition that made it difficult to access or participate in park activities or services?

O Yes  O No  ➔ Go to Question 23

b) If YES, what services or activities were difficult to access/participate in?

23. If you were to visit Horseshoe Bend NMP in the future, which of the following additional facilities would you like to have available? Please mark (●) all that apply.

O Additional hiking trails
O Horseback riding trails
O Reconstruction of Tohopeka Village
O Camping facilities
O Reconstruction of historic barricade across the Horseshoe Bend

24. a) What did you and your personal group like most about your visit to Horseshoe Bend NMP?
b) What did you and your personal group like **least** about your visit to Horseshoe Bend NMP?

25. If you were to visit Horseshoe Bend NMP in the future, how would you and your personal group prefer to learn about cultural and natural history/features of Horseshoe Bend NMP? Please mark (●) all that apply.

- [ ] Not interested in learning about the park → Go to Question 26
- [ ] Indoor exhibits
- [ ] Outdoor exhibits
- [ ] Park website: www.nps.gov/hobe
- [ ] Self-guided tours
- [ ] Volunteer opportunities
- [ ] Special events
- [ ] Audiovisual programs (DVD, video, or movie)
- [ ] Electronic media/devices available to visitors (downloadable podcasts, MP3, Windows Media™, etc.)
- [ ] Interactive computer programs
- [ ] Living history/costumed interpretive programs
- [ ] Printed materials (brochures, books, maps, etc.)
- [ ] Other (Please specify) __________________________________________

26. a) If you were to visit Horseshoe Bend NMP in the future, would you and your group be likely to participate in a children’s program? Please mark (●) one.

- [ ] Yes, likely
- [ ] No, not likely, we don’t have/won’t be traveling with children
- [ ] No, we have children, but are not interested
- [ ] Not sure

b) Which of the following programs would you and your group like to have available at Horseshoe Bend NMP? These programs could be completed in one day or less. Please mark (●) all that apply.

- [ ] Junior Ranger program
- [ ] History camp
- [ ] Living history demonstration/play
- [ ] Nature camp
27. If you were a manager planning for the future of Horseshoe Bend NMP, what would you propose? Please be specific.


28. a) If you were to visit Horseshoe Bend NMP in the future, what information on the park website (http://www.nps.gov/hobe) would you and your group like to have available? Please mark (*) all that apply in column (a).

   O Not interested in using the website  ➔ Go to part b

   b) In your opinion, what information on the park website needs enhancement? Please mark (*) all that apply in column (b).

   O Did not use park website/no opinion  ➔ Go to Question 29

a) Available on next visit (*) b) Needs enhancement (*)

   O Family history research
   O Information about how to communicate with the park
   O Information about volunteer opportunities in the park
   O Information to plan visit (directions, operating hours, fees, things to do etc.)
   O Links to other War of 1812 parks
   O Schedule of special events
   O Other (Please specify below)

Available ___________________ Enhancement ___________________

29. Is there anything else you and your personal group would like to tell us about your visit to Horseshoe Bend NMP?


Thank you for your help! Please seal the questionnaire with the stickers provided and drop it in any U.S. mailbox.
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