Dear Visitor:

Thank you for participating in this important study. Our goal is to learn about the expectations, opinions, and interests of visitors to Congaree National Park. This information will assist us in our efforts to better manage this park and to serve you.

This questionnaire is only being given to a select number of visitors, so your participation is very important! It should only take about 20 minutes after your visit to complete.

When your visit is over, please complete this questionnaire. Seal it in the postage paid envelope provided and drop it in any U.S. mailbox.

If you have any questions, please contact Margaret Littlejohn, NPS VSP Director, Park Studies Unit, College of Natural Resources, P.O. Box 441139, University of Idaho, Moscow, Idaho 83844-1139, phone: 208-885-7863, email: littlej@uidaho.edu.

We appreciate your help.

Sincerely,

Tracy Swartout
Superintendent
DIRECTIONS

1) Please have the selected individual (at least 16 years old) complete this questionnaire.

2) Answer the questions carefully since each question is different.

3) For questions that use circles (O), please mark your answer by filling in the circle with black or blue ink. Please do not use pencil.

   Like this: ●

   Not like this: ✓ × ✓

4) Seal it in the postage paid envelope provided.

5) Drop it in a U.S. mailbox.

   Thank you!

PRIVACY ACT and PAPERWORK REDUCTION ACT statement:

16 U.S.C. 1a-7 authorizes collection of this information. This information will be used by park managers to better serve the public. Response to this request is voluntary. No action may be taken against you for refusing to supply the information requested. Your name is requested for follow-up mailing purposes only. When analysis of the questionnaire is completed, all name and address files will be destroyed. Thus the permanent data will be anonymous. Please do not put your name or that of any member of your group on the questionnaire. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Burden estimate statement: Public reporting burden for this form is estimated to average 20 minutes per response. Direct comments regarding the burden estimate or any other aspect of this form to Margaret Littlejohn, NPS Visitor Services Project, College of Natural Resources, University of Idaho, P.O. Box 441139, Moscow, ID, 83844-1139; email: littlej@uidaho.edu.

Your Visit To Congaree National Park

NOTE: In this questionnaire, your personal group is defined as anyone that you are visiting the park with, such as spouse, family, friends, etc. This does not include the larger group that you might be traveling with, such as school, church, scouts, or tour group.

1. Prior to your visit, how did you and your personal group obtain information about Congaree National Park (NP)? Please mark (●) all that apply.

   O Did not obtain information prior to visit ➔ Go to question 2

   O Chamber of commerce/visitors bureau/state welcome center

   O Congaree NP website: www.nps.gov/cong

   O Other websites — Which one(s)? ________________________________

   O Friends/relatives/word of mouth

   O Highway signs

   O Inquiry to park via phone, mail or e-mail

   O Local businesses (hotels, motels, restaurants, etc.)

   O Maps/brochures

   O Newspaper/magazine articles

   O Other National Park Service sites

   O Previous visits

   O School class/program

   O Social media (such as Facebook, Twitter, etc.)

   O Television/radio programs/videos

   O Travel guides/tour books (such as AAA, etc.)

   O Other (Please specify) ________________________________

2. Prior to your visit, were you and your personal group aware of programs (ranger-led walks, canoe trips, presentations, school group tours, etc.) offered in Congaree NP?

   O Yes

   O No
3. a) In 2003, Congaree Swamp National Monument became Congaree NP. Did this name change have any effect on your decision to visit?
   - Yes
   - No
   - Not sure
   b) If YES, what effect did it have? Please be specific.
   __________________________________________________________________________

4. a) Prior to your visit, were you aware of what congressionally designated wilderness is?
   - Yes
   - No
   - Not sure
   b) If NO, did you and your personal group learn about congressionally designated wilderness during your visit?
   - Yes
   - No

5. The National Park Service has a policy to control or remove non-native plants and animals from within park boundaries. Non-native species occupy an area that is not part of their natural, historic range, and often originated from another continent or region. Many of these species are invasive and damage park resources. Were you aware of this policy prior to your visit to Congaree NP?
   - Yes
   - No
   - Not sure

6. Would you and your personal group be supportive of the control and removal of non-native species at Congaree NP? Please mark (●) only one for each option.
   a) Non-native plants
      - Yes
      - No
      - Not sure
   b) Non-native animals
      - Yes
      - No
      - Not sure

7. On this trip, what was the primary reason that you and your personal group came to the Congaree NP area (within 1-hour drive of the park)? Please mark (●) only one.
   - Resident of the area (within 1-hour drive of the park) ➔ Go to Question 8
   - Visit Congaree NP
   - Visit other attractions in the area
   - Visit friends/relatives in the area
   - Traveling through – unplanned visit
   - Business
   - Other (Please specify) __________________________________________________________

8. On this visit, which sites did you and your personal group visit in the Congaree NP area (within 1-hour drive of the park)? Please mark (●) all that apply.
   - EdVenture
   - Columbia Metropolitan Airport
   - Lake Murray
   - Columbia Museum of Art
   - National Advocacy Center
   - Ft. Jackson Army Training Center
   - Riverbanks Zoo
   - Harbison State Forest
   - Shaw Air Force Base
   - The State Capitol
   - South Carolina State Museum
   - University of South Carolina
   - South Carolina State Parks
   - Other (Please specify)

9. a) On this trip, did you and your personal group stay overnight away from your permanent residence either inside Congaree NP or within the nearby area (within 1-hour drive of the park)?
   - Yes
   - No ➔ Go to Question 10
   b) and c) If YES, how many nights did you and your personal group spend in the following types of accommodations? Please write the number of nights stayed.

b) Number of nights inside park outside park within 1-hour drive
   - n/a Lodge, hotel, motel, cabin, rented condo/home, or bed & breakfast ______
   - RV/trailer camping ______
   - Tent camping ______
   - Backcountry camping ______
   - Personal seasonal residence ______
   - Residence of friends or relatives ______
   - Other accommodations (Please specify below) ______

Inside park ___________________________ Outside park ___________________________

10. a) On this visit to Congaree NP, did you and your personal group walk/canoe/kayak any park trails?
    - Yes
    - No ➔ Go on to Question 11
b) If YES, which of the following trails did you and your personal group walk/canoe/kayak on this visit? Please mark (●) all that apply.

- Cedar Creek Wilderness Canoe Trail
- Bluff Trail
- Elevated Boardwalk Trail
- Kingsnake Trail
- Low Boardwalk Trail
- River Trail
- Oakridge Trail
- Sims Trail
- Weston Lake Loop Trail
- Other (Please specify)

11. On this visit, in which activities did you and your personal group participate within Congaree NP? Please mark (●) all that apply.

- Citizen Science program
- Backpacking
- Exercising (jogging, rollerblading, etc.)
- Birdwatching
- Nature study (other than birdwatching)
- Camping
- Ranger-led programs
- Canoeing/kayaking
- Visiting the visitor center
- Fishing
- Walking dogs
- Park special event
- Walking/hiking
- Picnicking
- Other (Please specify) ________________________________

12. On this visit, how many vehicles did you and your personal group use to arrive at the park? Please write “0” if you did not arrive by vehicle.

   Number of vehicles ________________________________

13. a) How long did you and your personal group stay in the Congaree NP area (within 1-hour drive of the park)? Please list partial hours/days as ¼, ½, ¾.

   - Resident of the area ➔ Go to part b of this question on next page
   ______ Number of hours if less than 24 hours
   - OR -
   ______ Number of days if 24 hours or more

14. It is the National Park Service’s responsibility to protect Congaree NP natural, scenic, and cultural resources while at the same time providing for public enjoyment. How important is protection of the following resources/attributes in the park to you and your personal group? Please mark (●) one answer for each resource/attribute.

<table>
<thead>
<tr>
<th>Resource/attribute</th>
<th>Not important</th>
<th>Somewhat important</th>
<th>Moderately important</th>
<th>Very important</th>
<th>Extremely important</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clean air (visibility)</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Clean water</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Clear night sky (star gazing)</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Cultural history (photographs/artifacts/oral histories)</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Designated wilderness/backcountry</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Educational opportunities</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Historic buildings/archeological sites</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Native plants</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Native wildlife</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Natural quiet/sounds of nature</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Parking availability</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Recreational opportunities</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Scenic views</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Solitude</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
</tbody>
</table>

15. a) Prior to this visit were you and your personal group aware that Congaree NP is home to the Old-Growth Bottomland Forest Research and Education Center, one of 21 centers nationwide?

   - Yes
   - No
b) Did you and your personal group notice any scientists, scientific markers, or scientific equipment at work while you were in the park?

- [ ] Yes
- [x] No

c) Did you and your personal group – through programs and products – learn about actual results of scientific studies at the park?

- [ ] Yes
- [ ] No

16. a) Please mark (●) all of the information services and facilities that you or your personal group used at Congaree NP during this visit.

b) For only those services and facilities that you or your personal group used, please rate their importance to your visit from 1-5.

c) For only those services and facilities that you or your personal group used, please rate their quality from 1-5.

<table>
<thead>
<tr>
<th>a) Information services/facilities used?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mark (●)</td>
</tr>
</tbody>
</table>

- [ ] Assistance from park staff
- [ ] Assistance from park volunteers
- [ ] Bulletin boards
- [ ] Junior Ranger program
- [ ] Park brochure/map
- [ ] Park interpretive pamphlets
- [ ] Park newspaper *Boardwalk Talk*
- [ ] Park website (nps.gov/cong) used before or during visit
- [ ] Ranger-led talks/programs/walks
- [ ] Ranger-guided canoe tours
- [ ] Visitor center bookstore sales items (selection, price, etc.)
- [ ] Visitor center videos/films/movies
- [ ] Visitor center exhibits

17. a) Please mark (●) all of the visitor services and facilities that you or your personal group used at Congaree NP during this visit.

b) For only those services and facilities that you or your personal group used, please rate their importance to your visit from 1-5.

c) For only those services and facilities that you or your personal group used, please rate their quality from 1-5.

<table>
<thead>
<tr>
<th>b) If used, how important?</th>
</tr>
</thead>
<tbody>
<tr>
<td>1=Not important</td>
</tr>
<tr>
<td>2=Somewhat important</td>
</tr>
<tr>
<td>3=Moderately important</td>
</tr>
<tr>
<td>4=Very important</td>
</tr>
<tr>
<td>5=Extremely important</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>c) If used, what quality?</th>
</tr>
</thead>
<tbody>
<tr>
<td>1=Very poor</td>
</tr>
<tr>
<td>2=Poor</td>
</tr>
<tr>
<td>3=Average</td>
</tr>
<tr>
<td>4=Good</td>
</tr>
<tr>
<td>5=Very good</td>
</tr>
</tbody>
</table>

18. On this visit, were you and your personal group part of the following types of organized groups?

a) Commercial guided tour group

- [ ] Yes
- [ ] No

b) School/educational group

- [ ] Yes
- [ ] No

c) Other (scouts, work, church, etc.)

- [ ] Yes
- [ ] No

d) If you were with one of these organized groups, how many people, including yourself, were in this group?

______ Number of people in organized group
19. a) On this visit, what kind of personal group (not guided tour/school/other organized group) were you with?
   - [ ] Alone
   - [ ] Friends
   - [ ] Family
   - [ ] Family and friends
   - [ ] Other (Please specify) ____________________________

   b) On this visit, how many people were in your personal group, including yourself?
   - Number of people

20. For you and your personal group on this visit, please provide the following. (If you do not know the answer, leave blank).

<table>
<thead>
<tr>
<th>a) Current age</th>
<th>b) U.S. ZIP code or name of country other than U.S.</th>
<th>Number of visits to Congaree NP (including this visit)</th>
<th>Number of visits to other National Parks (including this visit)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yourself</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Member #2</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Member #3</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Member #4</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Member #5</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Member #6</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Member #7</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

21. For you only, what is the highest level of education you have completed? Please mark (•) one.

   - [ ] Some high school
   - [ ] Bachelor’s degree
   - [ ] High school diploma/GED
   - [ ] Graduate degree
   - [ ] Some college

22. a) Does anyone in your personal group have mobility or other physical impairments?

   - [ ] Yes
   - [ ] No ➔ Go on to Question 23

   b) If YES, did anyone in your personal group have a physical condition that made it difficult to access or participate in park activities or services?

   - [ ] Yes
   - [ ] No

23. a) Are you or members of your personal group Hispanic or Latino? Please mark (•) one for each group member.

   - [ ] Yes, Hispanic or Latino
   - [ ] No, not Hispanic or Latino

   b) What is your race? What is the race of each member of your personal group? Please mark (•) one or more for you and each group member.

   - [ ] American Indian or Alaska Native
   - [ ] Asian
   - [ ] Black or African American
   - [ ] Native Hawaiian or other Pacific Islander
   - [ ] White

24. a) On this trip, if you and your personal group had not chosen to visit Congaree NP, what other recreation site would you have visited instead?

   ____________________________

   b) How far is this alternative site from your home? ________ miles

25. a) Which category best represents your annual household income? Please mark (•) only one.

   - [ ] Less than $24,999
   - [ ] $25,000-$34,999
   - [ ] $35,000-$49,999
   - [ ] $50,000-$74,999
   - [ ] $75,000-$99,999
   - [ ] $100,000-$149,999
   - [ ] $150,000-$199,999
   - [ ] $200,000 or more
   - [ ] Do not wish to answer

   b) How many people are in your household? ________ Number of people

   c) Did your household take any unpaid vacation or take unpaid time off of work to come on this trip?

   - [ ] Yes
   - [ ] No
26. For you and your personal group, please estimate all expenditures for the items listed below for this visit to Congaree NP and the surrounding area (within 1-hour drive of the park). Please write "0" if no money was spent in a particular category.

a) Please list your personal group's total expenditures inside Congaree NP.

b) Please list your personal group's total expenditures in the surrounding area outside the park (within 1-hour drive of the park).

NOTE: Surrounding area residents should only include expenditures that were just for this trip to Congaree NP.

<table>
<thead>
<tr>
<th>EXPENDITURES</th>
<th>a) Inside park</th>
<th>b) Outside park</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lodges, hotels, motels, cabins, B&amp;B, etc.</td>
<td>n/a</td>
<td>$__________</td>
</tr>
<tr>
<td>Camping fees and charges</td>
<td>n/a</td>
<td>$__________</td>
</tr>
<tr>
<td>Canoe/kayak rental charges</td>
<td>n/a</td>
<td>$__________</td>
</tr>
<tr>
<td>Guide fees and charges</td>
<td>n/a</td>
<td>$__________</td>
</tr>
<tr>
<td>Restaurants and bars</td>
<td>n/a</td>
<td>$__________</td>
</tr>
<tr>
<td>Groceries and takeout food</td>
<td>n/a</td>
<td>$__________</td>
</tr>
<tr>
<td>Gas and oil (auto, RV, boat, etc.)</td>
<td>n/a</td>
<td>$__________</td>
</tr>
<tr>
<td>Other transportation expenses (rental cars, taxis, auto repairs, but NOT airfare)</td>
<td>n/a</td>
<td>$__________</td>
</tr>
<tr>
<td>Admission, recreation, entertainment fees</td>
<td>n/a</td>
<td>$__________</td>
</tr>
<tr>
<td>All other purchases (souvenirs, film, books, sporting goods, clothing, etc.)</td>
<td>$__________</td>
<td>$__________</td>
</tr>
<tr>
<td>Donations</td>
<td>$__________</td>
<td>$__________</td>
</tr>
</tbody>
</table>

c) How many people do the above expenses cover?

_____ Adults (18 years or over)  _____ Children (under 18 years)

Please write "0" if no children were covered by the expenditures.

27. Overall, how would you rate the quality of the facilities, services, and recreational opportunities provided to you and your personal group at Congaree NP during this visit? Please mark (•) one.

<table>
<thead>
<tr>
<th>Rating</th>
<th>Very poor</th>
<th>Poor</th>
<th>Average</th>
<th>Good</th>
<th>Very good</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
</tbody>
</table>

28. Would you and your group be likely to visit Congaree NP again in the future?

O Yes  O No  O Not sure

29. Please indicate how the following elements may have affected you and your personal group's park experience during this visit to Congaree NP. Please mark (•) only one for each element.

<table>
<thead>
<tr>
<th>Affect your park experience?</th>
<th>Detracted from</th>
<th>No effect</th>
<th>Added to</th>
<th>Did not experience</th>
</tr>
</thead>
<tbody>
<tr>
<td>Airplane noise</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Automobile noise</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Gunshots from neighboring lands</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Noise from park staff activities (such as chainsaws, leaf blowers, generators, etc.)</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Train noise</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Other visitors' activities</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Small number of visitors on trails</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Large number of visitors on trails</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Small number of visitors canoeing/kayaking</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Large number of visitors canoeing/kayaking</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Impact of wild pigs</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
<tr>
<td>Other (Please specify)</td>
<td>O</td>
<td>O</td>
<td>O</td>
<td>O</td>
</tr>
</tbody>
</table>

30. If you were to visit Congaree NP in the future, which types of organized activities and programs would you and your personal group like to have available? Please mark (•) all that apply.

O Not interested in organized activities/programs ➔ Go on to Question 31

O Art/photography
O History tours
O Bird walks
O Night walk/night sky program
O Camping (family)
O Outdoor recreation workshop
O Camping (educational)
O Owl prowl
O Canoeing/kayaking
O Ranger-led programs
O Children's programs
O Special events/festivals
O Family activities
O Volunteer opportunities (ways to help the park)
O Other (Please specify) ___________________________
31. If you were to visit Congaree NP in the future, which subjects would you and your personal group like to learn about? Please mark (●) all that apply.

- O Not interested in learning about these subjects ➔ Go to Question 32
- O Challenges facing park
- O Champion trees
- O Climate change
- O Current research
- O History
- O International Biosphere Reserve
- O Recreational opportunities (canoeing/kayaking, fishing, camping, etc.)
- O Other (Please specify) __________________________

32. a) What did you and your personal group like most about your visit to Congaree NP?

__________________________

b) What did you and your personal group like least about your visit to Congaree NP?

__________________________

33. Congaree NP was established because of its significance to the nation. In your opinion, what is the national significance of this park?

__________________________

34. If you were a manager planning for the future of Congaree NP what would you and your personal group propose?

__________________________

35. Is there anything else you and your personal group would like to tell us about your visit to Congaree NP?

__________________________

Thank you for your help! Please seal the questionnaire in the postage paid envelope provided and drop it in any U.S. mailbox.

Printed on recycled paper