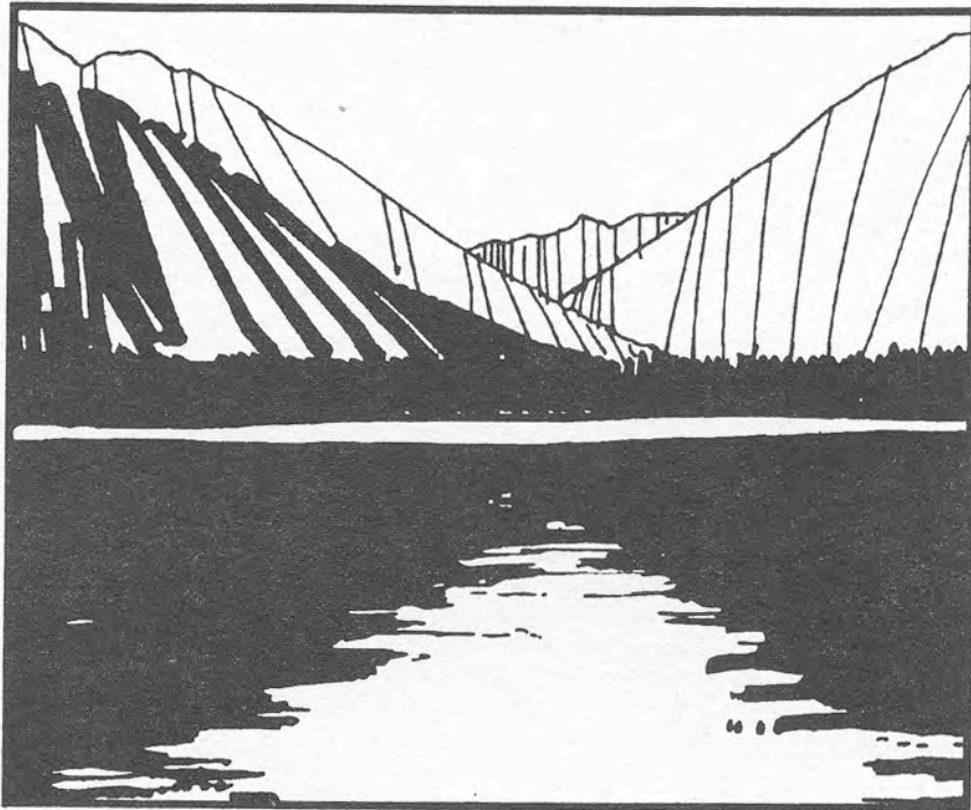


North Cascades Visitor Study

North Cascades National Park

Lake Chelan National Recreation Area



**The
Visitor Services
Project**

United States Department of the Interior
NATIONAL PARK SERVICE
Lake Chelan National Recreation Area
Ross Lake National Recreation Area
North Cascades National Park
2105 Highway 20
Sedro Woolley, Washington 98284-1799

A54

Summer, 1991

Dear Visitor:

Thank you for taking your time to participate in this study. Our objective is to learn about the expectations, opinions, and interests of visitors to Lake Chelan National Recreation Area and North Cascades National Park.

This questionnaire is only being given to a select number of visitors. Your participation is very important! It should only take a few minutes of your time during your visit.

When your visit is over, please complete the questionnaire. Then, seal it with the sticker provided on the last page and simply drop it in any U.S. mailbox.

If you have any questions, please contact Dr. Gary E. Machlis, Sociology Project Leader, Cooperative Park Studies Unit, University of Idaho, Moscow, Idaho 83843.

We appreciate your help.

Sincerely,

John R. Earnst
Superintendent

DIRECTIONS

One adult in your group should complete the questionnaire. It should only take a few minutes. When you have completed the questionnaire, please seal it with the the sticker provided and drop it in any U. S. mailbox. We appreciate your help.

PRIVACY ACT and PAPERWORK REDUCTION ACT statement: 16 U.S.C. 1a-7 authorizes collection of this information. This information will be used by park managers to better serve the public. Response to this request is voluntary. No action may be taken against you for refusing to supply the information requested. Your name is requested for follow-up mailing purposes only. When analysis of the questionnaire is completed, all name and address files will be destroyed. Thus the permanent data will be anonymous. Please do not put your name or that of any member of your group on the questionnaire. Data collected through visitor surveys may be disclosed to the Department of Justice when relevant to litigation or anticipated litigation, or to appropriate Federal, State, local or foreign agencies responsible for investigating or prosecuting a violation of law.

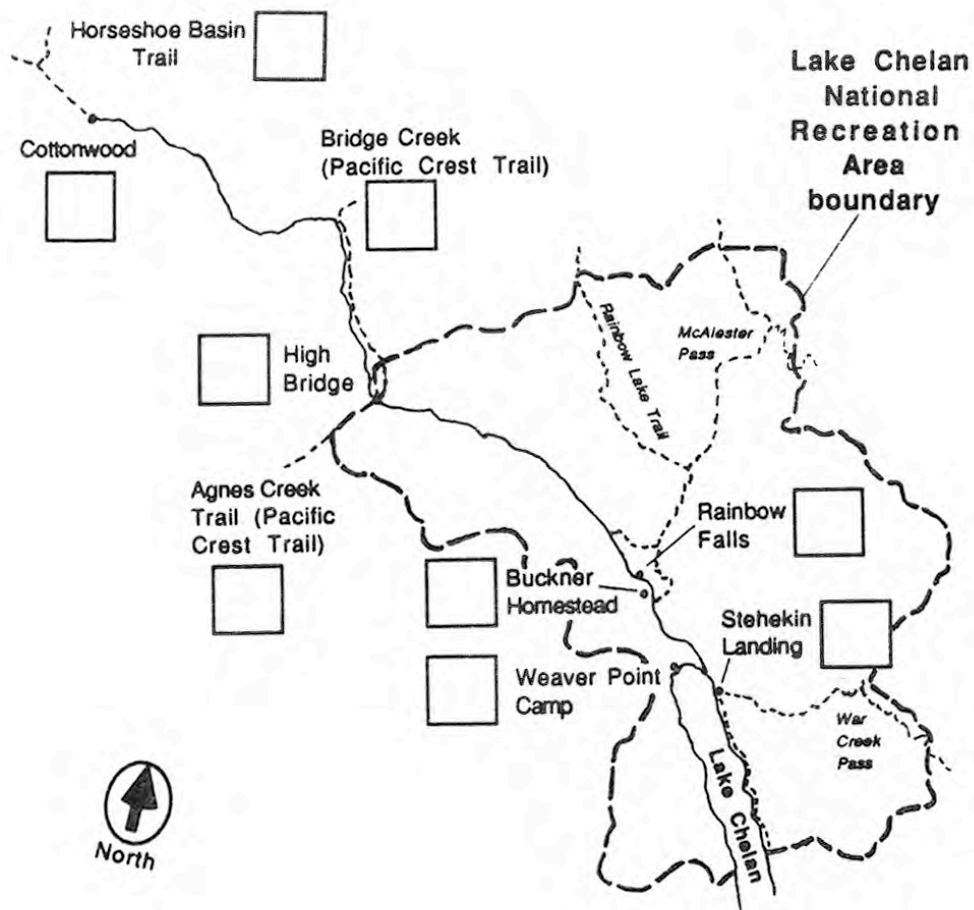
Burden estimate statement: Public reporting burden for this form is estimated to average 12 minutes per response. Direct comments regarding the burden estimate or any other aspect of this form to the Service Information Collection Clearance Officer, National Park Service, P.O. Box 37127, Washington, D.C. 20014-7127; and to the Office of Management and Budget, Paperwork Reduction Project, 1024-0084, Washington, D.C. 20503.

PLEASE GO ON TO NEXT PAGE

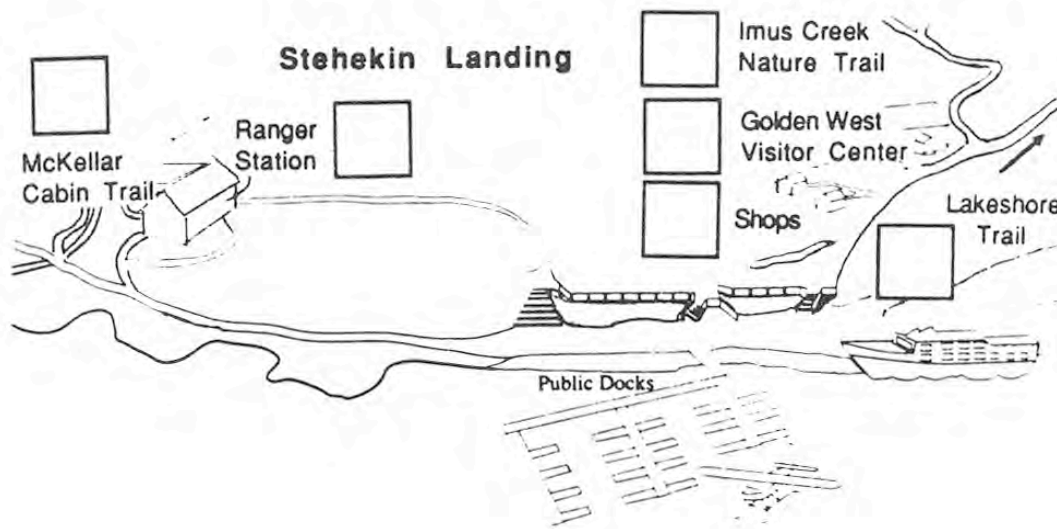


VISITING STEHEKIN/ LAKE CHELAN NATIONAL RECREATION AREA

1. a) On the maps below and on the next page, please indicate the places you and your group visited at Stehekin/Lake Chelan National Recreation Area. Simply check (✓) the box beside each place you visited. If you did not visit a place, leave the box blank.



Please check (✓) the box beside each place you visited.



b) On this visit, where did you and your group enter Stehekin/Lake Chelan National Recreation Area? Please check (✓) **only one**.

- | | |
|--------------------------|--|
| _____ STEHEKIN LANDING | _____ HIGH BRIDGE |
| _____ MCALESTER PASS | _____ WAR CREEK PASS |
| _____ RAINBOW LAKE TRAIL | _____ OTHER (please specify:
_____) |

PLEASE GO ON TO NEXT PAGE 

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2. What forms of transportation did you and your group use **to get to and from Stehekin**? Please check (√) **all** that apply.

_____ 2 HOUR TOUR BOAT

_____ PRIVATE BOAT

_____ 4 HOUR TOUR BOAT

_____ FLOAT PLANE

_____ HIKED IN

_____ OTHER (please specify:

_____)

YOUR ACTIVITIES

3. What did you do at Stehekin/Lake Chelan National Recreation Area? Please check (√) **all** that apply.

_____ SIGHTSEEING

_____ VISIT MUSEUM OR INFO. CENTER

_____ ATTEND RANGER GUIDED WALK

_____ ATTEND CAMPFIRE PROGRAMS

_____ DAYHIKING

_____ COLD FRESHWATER FISHING

_____ BICYCLING

_____ MOTOR BOATING

_____ OTHER BOATING

_____ HORSEBACK RIDING

_____ WILDLIFE OBSERVATION & PHOTOGRAPHY

_____ OTHER NATURE STUDY

YOU AND YOUR OPINIONS

4. How many people were in your group?

_____ NUMBER OF PEOPLE

5. Please answer the following questions about yourself and the other people in your group

	AGE	RELATIONSHIP (Immediate family, other relative, or friend)	U.S. ZIP CODE OR NAME OF FOREIGN COUNTRY
YOURSELF	_____	_____	_____
MEMBER #1	_____	_____	_____
MEMBER #2	_____	_____	_____
MEMBER #3	_____	_____	_____
MEMBER #4	_____	_____	_____
MEMBER #5	_____	_____	_____
MEMBER #6	_____	_____	_____

6. Is this your first trip to Stehekin/Lake Chelan National Recreation Area?

_____ YES _____ NO

7. On this visit, how much time did you and your group spend in Stehekin/
Lake Chelan National Recreation Area?

If **less** than 24 hours: _____ NUMBER OF HOURS

If 24 hours **or more**: _____ NUMBER OF DAYS

PLEASE GO ON TO NEXT PAGE



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8. What brought you to Stehekin/Lake Chelan National Recreation Area?
Please check (✓) **all** that apply.

- | | |
|--|--|
| <input type="checkbox"/> WILDLIFE | <input type="checkbox"/> SCENERY/NATURAL SETTING |
| <input type="checkbox"/> HISTORY/CULTURE | <input type="checkbox"/> STEHEKIN COMMUNITY |
| <input type="checkbox"/> RECREATION/SPORTS | <input type="checkbox"/> ACCESS TO WILDERNESS |
| <input type="checkbox"/> SOLITUDE | <input type="checkbox"/> NONE OF THESE |
| <input type="checkbox"/> OTHER (Please specify: _____) | |

9. Did you know that Stehekin/Lake Chelan National Recreation Area has shuttle bus and camping reservation systems?

Shuttle bus reservations	<input type="checkbox"/> YES	<input type="checkbox"/> NO	➔	IF NO TO BOTH QUESTIONS, GO ON TO QUESTION 11
Camping reservations	<input type="checkbox"/> YES	<input type="checkbox"/> NO		

↓ ↓

10. How did you hear about the systems? Please check (✓) **all** that apply.

- | | |
|---|--|
| <input type="checkbox"/> GOLDEN WEST VISITOR CENTER | <input type="checkbox"/> TRAIL SIGNS |
| <input type="checkbox"/> OTHER VISITOR CENTER | <input type="checkbox"/> BULLETIN BOARD |
| <input type="checkbox"/> PARK NEWSPAPER | <input type="checkbox"/> RANGER IN AREA |
| <input type="checkbox"/> FROM FRIENDS/RELATIVES | <input type="checkbox"/> BOAT RANGER |
| <input type="checkbox"/> PHONE INQUIRY TO PARK | <input type="checkbox"/> PREVIOUS VISIT |
| <input type="checkbox"/> WRITTEN INQUIRY TO PARK | <input type="checkbox"/> OTHER (Please specify: _____) |
| | _____) |

11. Please indicate if you used each of the following programs, services, or facilities and whether you found it, 1=NOT AT ALL USEFUL
2=SOMEWHAT USEFUL
3=USEFUL
4=VERY USEFUL
DK=USED IT BUT DON'T KNOW

Use service? (√)		Not useful			Very useful	Don't know
_____	GOLDEN WEST VISITOR CENTER	1	2	3	4	DK
_____	RANGER-LED NATURE WALKS & EVENING PROGRAMS	1	2	3	4	DK
_____	AUTOMATIC SLIDE PROGRAM	1	2	3	4	DK
_____	FREE & SALES PUBLICATIONS	1	2	3	4	DK
_____	FIELDS POINT EXHIBITS	1	2	3	4	DK
_____	SHUTTLE BUS	1	2	3	4	DK
_____	INFORMATION FROM TOUR BOAT RANGER	1	2	3	4	DK
_____	BOAT TIME PROGRAM	1	2	3	4	DK
_____	INFORMATION FROM STEHEKIN RESIDENT	1	2	3	4	DK
_____	OUTSIDE EXHIBITS & BULLETIN BOARDS	1	2	3	4	DK

PLEASE GO ON TO NEXT PAGE



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12. Did you and your group stay overnight in Stehekin/Lake Chelan National Recreation Area?

YES

NO



- GO ON TO QUESTION 13



Where did you and your group stay? Please check (√) **all** that apply.

NORTH CASCADES LODGE/CABIN

CABIN (other than North Cascades Lodge)

BED & BREAKFAST

GUEST RANCH

BOAT CAMP

ROADSIDE CAMP

BACKCOUNTRY CAMP

PURPLE POINT CAMP

HARLEQUIN CAMP

FRIENDS/RELATIVES

OTHER (Please specify: _____)

13. **After arriving at Stehekin**, what forms of transportation did you and your group use to get around Stehekin/Lake Chelan National Recreation Area? Please check (√) **all** that apply.

- | | |
|---|---|
| <input type="checkbox"/> GUEST RANCH BUS | <input type="checkbox"/> PRIVATE BOAT |
| <input type="checkbox"/> NPS SHUTTLE BUS | <input type="checkbox"/> RENTAL BOAT |
| <input type="checkbox"/> BLUE BUS | <input type="checkbox"/> RAFT TOUR |
| <input type="checkbox"/> OTHER BUS/VAN | <input type="checkbox"/> PRIVATE VEHICLE |
| <input type="checkbox"/> LODGE TAXI/VAN | <input type="checkbox"/> LODGE BICYCLE RENTAL |
| <input type="checkbox"/> HORSE | <input type="checkbox"/> OTHER BICYCLE RENTAL |
| <input type="checkbox"/> OTHER (Please specify:_____) | |

14. Is there anything else you would like to tell us about your visit to Stehekin/Lake Chelan National Recreation Area?

Thank you for your help! Please seal the questionnaire with the sticker provided and drop it in any U.S. mailbox.





OFFICIAL BUSINESS

**Visitor Services Project
Cooperative Park Studies Unit
Department of Forest Resources
College of Forestry, Wildlife and
Range Sciences
University of Idaho
Moscow, Idaho 83843**