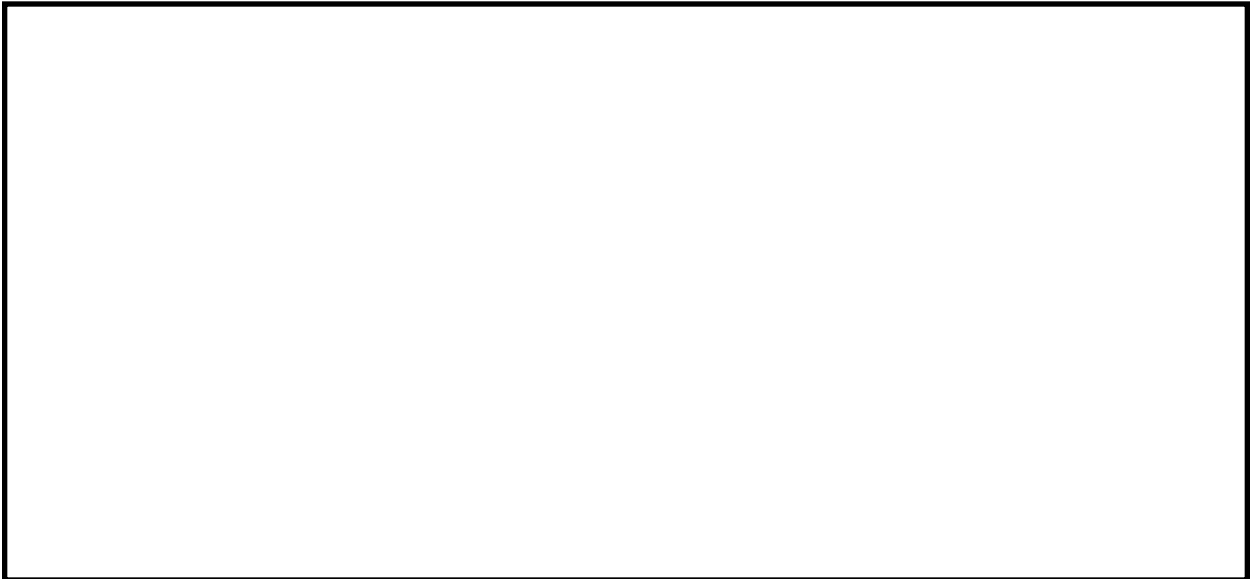


Bent's Old Fort Visitor Study



**The
Visitor Services
Project**

DIRECTIONS

One adult in your group should complete the questionnaire. It should only take a few minutes. When you have completed the questionnaire, please seal it with the sticker provided and drop it in any U.S. mailbox. We appreciate your help.

PRIVACY ACT and PAPERWORK REDUCTION ACT statement:

16 U.S.C. 1a-7 authorizes collection of this information. This information will be used by Historic Site managers to better serve the public. Response to this request is voluntary. No action may be taken against you for refusing to supply the information requested. Your name is requested for follow-up mailing purposes only. When analysis of the questionnaire is completed, all name and address files will be destroyed. Thus the permanent data will be anonymous. Please do not put your name or that of any member of your group on the questionnaire. Data collected through visitor surveys may be disclosed to the Department of Justice when relevant to litigation or anticipated litigation, or to appropriate Federal, State, local or foreign agencies responsible for investigating or prosecuting a violation of law.

Burden estimate statement: Public reporting burden for this form is estimated to average 12 minutes per response. Direct comments regarding the burden estimate or any other aspect of this form to the Service Information Collection Clearance Officer, National Historic Site Service, P.O. Box 37127, Washington, D.C. 20014-7127; and to the Office of Management and Budget, Paperwork Reduction Project, 1024-0102, Washington, D.C. 20503.

PLEASE GO ON TO NEXT PAGE



VISITING BENT'S OLD FORT

1. Prior to your visit, how did you and your group get information about Bent's Old Fort National Historic Site? Please check (/) **all** that apply.

_____ DID NOT GET INFORMATION PRIOR TO VISIT- GO ON TO QUESTION

_____ TRAVEL GUIDE/TOUR BOOK(S)

_____ PREVIOUS VISIT(S)

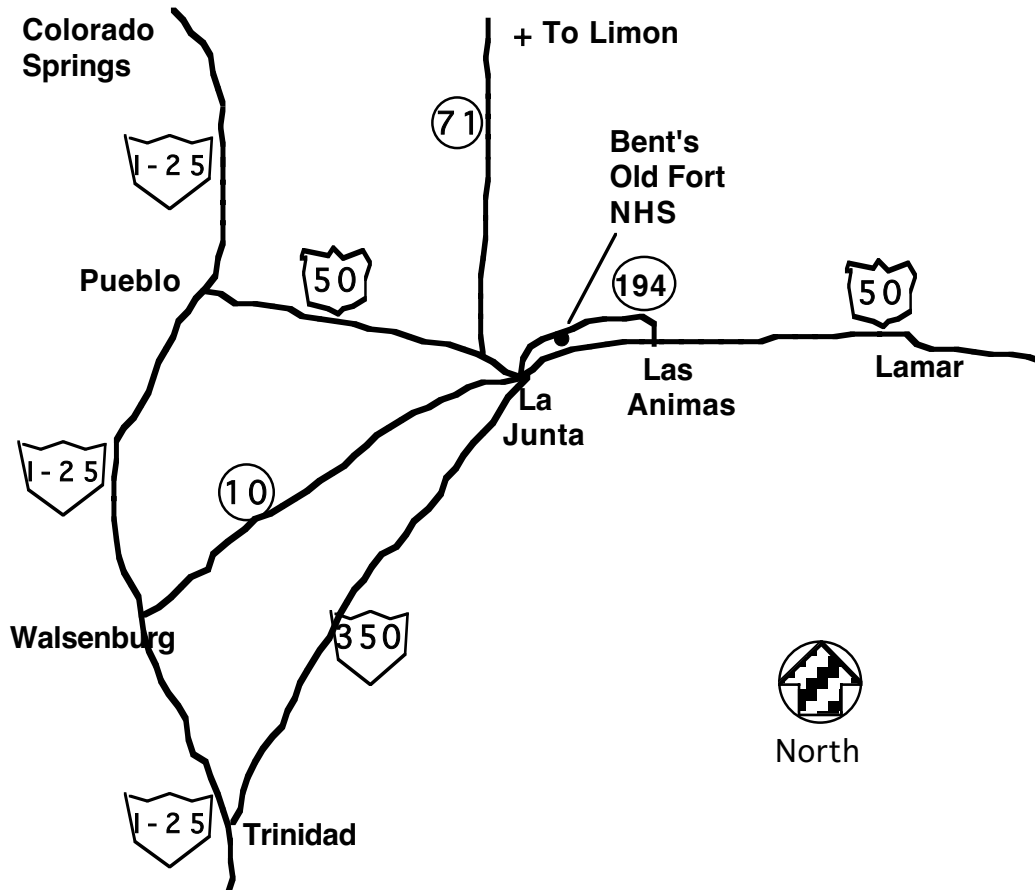
_____ ADVICE FROM FRIENDS OR RELATIVES

_____ NEWSPAPER/MAGAZINE ARTICLE(S)

_____ MAPS OR BROCHURES

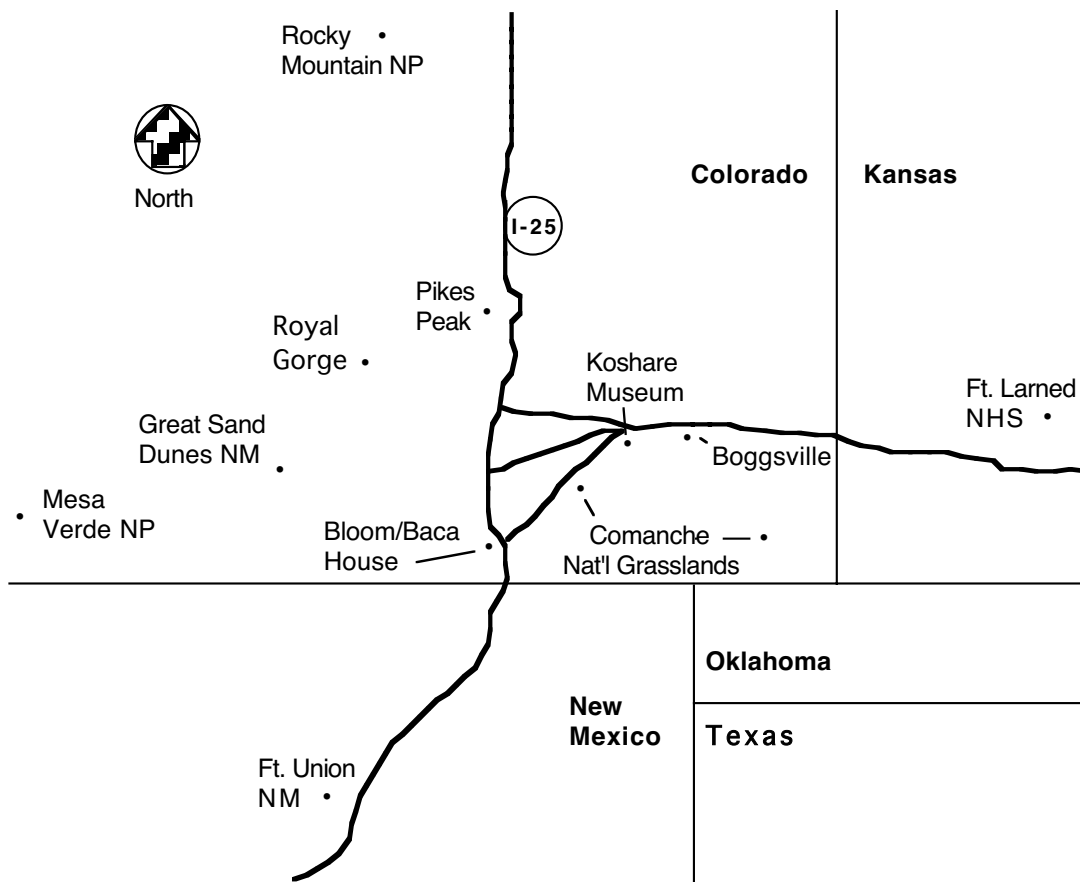
_____ OTHER (Please specify: _____)

2. On the map below, please draw the route you and your group took to arrive at Bent's Old Fort National Historic Site. Please draw arrows to show the direction in which you were traveling.



3. On the list below, please check (/) the sites which you and your group visited or plan to visit on this trip. If you did not visit or don't plan to visit a site, leave it blank. The map below is to aid you in locating the sites.

- | | |
|---|--|
| <input type="checkbox"/> ROCKY MT. NP | <input type="checkbox"/> GREAT SAND DUNES NM |
| <input type="checkbox"/> MESA VERDE NP | <input type="checkbox"/> FT. LARNED NHS |
| <input type="checkbox"/> PIKES PEAK | <input type="checkbox"/> FT. UNION NM |
| <input type="checkbox"/> BLOOM/BACA HOUSE | <input type="checkbox"/> KOSHARE MUSEUM |
| <input type="checkbox"/> ROYAL GORGE | <input type="checkbox"/> BOGGSVILLE |
| <input type="checkbox"/> COMANCHE NATIONAL GRASSLANDS | |



6

YOUR ACTIVITIES

4. On the list below, please check all of the activities that you and your group did during this visit to Bent's Old Fort National Historic Site. Please check (/) **all** that apply.

- VISIT INFORMATION STATION
- VIEW TRAIL EXHIBITS (tepees, Conestoga wagon, etc.)
- TAKE GUIDED TOUR
- WATCH CULTURAL/CRAFT DEMONSTRATIONS
- MAKE BOOKSTORE PURCHASE
- MAKE TRADE ROOM PURCHASE
- WATCH VIDEO PROGRAM
- VISIT ARCH/DAUGHTERS OF AMERICAN REVOLUTION SITE MARKERS
- VISIT ARKANSAS RIVER
- OTHER (Please describe: _____)

YOU AND YOUR OPINIONS

5. What were your group's reason(s) for visiting Bent's Old Fort National Historic Site? Please check (/) **all** that apply.

- NO SPECIAL REASON - **GO ON TO QUESTION 6**
- LEARN ABOUT HISTORY
- CURIOSITY--FIND OUT WHAT WAS AT THE SITE
- VISIT A NATIONAL PARK SERVICE SITE
- SEE MUSEUM EXHIBITS/FURNISHINGS
- TRAVEL BREAK
- PURCHASE SOUVENIRS/GIFTS
- OTHER (Please specify: _____)

6. b) On this visit, how much time did you and your group spend at Bent's Old Fort National Historic Site?

NUMBER OF _____ HOURS (Please list the nearest 1/4 hour,
e.g. 2-1/4 hrs., 2-1/2 hrs., etc.)

- a) Compared with what you had planned, how much time did you and your group spend at Bent's Old Fort National Historic Site on this visit?

_____ MORE TIME THAN PLANNED

_____ LESS TIME THAN PLANNED

_____ ABOUT THE TIME PLANNED

7. What kind of group were you with? Please check (/) **only one**.

_____ ALONE

_____ FAMILY

_____ FRIENDS

_____ FAMILY AND FRIENDS

_____ GUIDED TOUR GROUP

_____ OTHER (Please describe: _____)

8. Please list the ethnic backgrounds for the individuals in your group. Please check (/) **all** that apply.

_____ AMERICAN INDIAN OR ALASKA NATIVE

_____ ASIAN OR PACIFIC ISLANDER

_____ HISPANIC

_____ BLACK, NOT OF HISPANIC ORIGIN

_____ WHITE, NOT OF HISPANIC ORIGIN

_____ DO NOT WISH TO ANSWER

PLEASE GO ON TO NEXT PAGE



8

9. How many people were in your group?

_____ NUMBER OF PEOPLE

10. For you and your group, please indicate:

| | CURRENT AGE | OR NAME OF FOREIGN COUNTRY | U.S. ZIP CODE | # TIMES VISITED (INCLUDING THIS VISIT) |
|-----------|------------------------|---------------------------------------|----------------------|---|
| YOURSELF | _____ | _____ | _____ | _____ |
| MEMBER #2 | _____ | _____ | _____ | _____ |
| MEMBER #3 | _____ | _____ | _____ | _____ |
| MEMBER #4 | _____ | _____ | _____ | _____ |
| MEMBER #5 | _____ | _____ | _____ | _____ |
| MEMBER #6 | _____ | _____ | _____ | _____ |
| MEMBER #7 | _____ | _____ | _____ | _____ |

11. Do you or any member of your group consider the history of the West (such as fur trade, opening of the West, living history, etc.) as a special interest/hobby?

_____ YES _____ NO

12.a) How did you and your group get to the fort from your vehicle? Please check (/) **all** that apply.

_____ WALK _____ ELECTRIC CART
_____ WHEELCHAIR _____ OTHER (Please specify:
_____)

b) Did you and your group find the fort accessible (were you able to get into rooms, climb stairs, etc.?)

_____ YES _____ NO _____ DON'T KNOW

c) How would you improve the fort's accessibility? _____

13. a) Please check (/) the interpretive or visitor services you and your group **used** during this visit to Bent's Old Fort National Historic Site.
- b) Next, for only those services which you and your group **used**, please rate their **importance** from 1-5 using the list below.
- c) Finally, for only those services which you or your group **used**, please rate their **quality** from 1-5 using the list below.

| | |
|------------------------|-------------|
| 1=EXTREMELY IMPORTANT | 1=VERY GOOD |
| 2=VERY IMPORTANT | 2=GOOD |
| 3=MODERATELY IMPORTANT | 3=AVERAGE |
| 4=SOMEWHAT IMPORTANT | 4=POOR |
| 5=NOT IMPORTANT | 5=VERY POOR |

POOR

| Use service? (/) | Importance? | Quality? | (1-5) | (1-5) |
|-----------------------|--|----------|-------|-------|
| _____ | RECONSTRUCTED FORT | | _____ | _____ |
| _____ | ORIENTATION TALK | | _____ | _____ |
| _____ | INFORMATION STATION EXHIBITS | | _____ | _____ |
| _____ | TRAIL EXHIBITS (tepees, Conestoga wagon) | | _____ | _____ |
| _____ | PARK BROCHURE/MAP | | _____ | _____ |
| _____ | GUIDED TOUR | | _____ | _____ |
| _____ | ROOM FURNISHINGS | | _____ | _____ |
| _____ | VIDEO PROGRAM | | _____ | _____ |
| _____ | SALES AREA | | _____ | _____ |
| _____ | CULTURAL/CRAFT DEMONSTRATIONS | | _____ | _____ |
| _____ | SEE DOMESTIC ANIMALS IN AND AROUND FORT | | _____ | _____ |
| _____ | EMPLOYEE ASSISTANCE | | _____ | _____ |
| _____ | RESTROOMS | | _____ | _____ |

PLEASE GO ON TO NEXT PAGE



14. a) During this visit, did you and your group have difficulty finding your way around the fort?

_____ YES _____ NO **-GO ON TO QUESTION 15**

[
b) If yes, please explain: _____

[
c) Were you and your group able to get assistance in finding your way around if you needed it?

_____ YES _____ NO

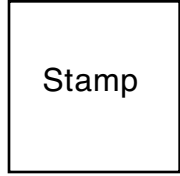
15. What did you and your group like **most** about this visit to Bent's Old Fort National Historic Site?

16. What did you and your group like **least** about this visit to Bent's Old Fort National Historic Site?

17. If you were a park manager planning for the future of Bent's Old Fort National Historic Site, what would you propose? Please be specific.

18. Is there anything else you and your group would like to tell us about your visit to Bent's Old Fort National Historic Site and the surrounding area?

Thank you for your help! Please seal the questionnaire with the sticker provided and drop it in any U.S. mailbox.



OFFICIAL BUSINESS

**Visitor Services Project
Cooperative Park Studies Unit
Department of Forest Resources
College of Forestry, Wildlife and Range Sciences
University of Idaho
Moscow, Idaho 83843**