DIRECTIONS

One adult in your group should complete the questionnaire. It should only take a few minutes. When you have completed the questionnaire, please seal it with the sticker provided and drop it in any U.S. mailbox. We appreciate your help.

PRIVACY ACT and PAPERWORK REDUCTION ACT statement:

16 U.S.C. 1a-7 authorizes collection of this information. This information will be used by Historic Site managers to better serve the public. Response to this request is voluntary. No action may be taken against you for refusing to supply the information requested. Your name is requested for follow-up mailing purposes only. When analysis of the questionnaire is completed, all name and address files will be destroyed. Thus the permanent data will be anonymous. Please do not put your name or that of any member of your group on the questionnaire. Data collected through visitor surveys may be disclosed to the Department of Justice when relevant to litigation or anticipated litigation, or to appropriate Federal, State, local or foreign agencies responsible for investigating or prosecuting a violation of law.

Burden estimate statement: Public reporting burden for this form is estimated to average 12 minutes per response. Direct comments regarding the burden estimate or any other aspect of this form to the Service Information Collection Clearance Officer, National Historic Site Service, P.O. Box 37127, Washington, D.C. 20014-7127; and to the Office of Management and Budget, Paperwork Reduction Project, 1024-0102, Washington, D.C. 20503.
VISITING BENT'S OLD FORT

1. Prior to your visit, how did you and your group get information about Bent's Old Fort National Historic Site? Please check (/) all that apply.

   _____DID NOT GET INFORMATION PRIOR TO VISIT - GO ON TO QUESTION
   _____TRAVEL GUIDE/TOUR BOOK(S)
   _____PREVIOUS VISIT(S)
   _____ADVICE FROM FRIENDS OR RELATIVES
   _____NEWSPAPER/MAGAZINE ARTICLE(S)
   _____MAPS OR BROCHURES
   _____OTHER (Please specify: ________________________________)

2. On the map below, please draw the route you and your group took to arrive at Bent's Old Fort National Historic Site. Please draw arrows to show the direction in which you were traveling.
3. On the list below, please check (✓) the sites which you and your group visited or plan to visit on this trip. If you did not visit or don't plan to visit a site, leave it blank. The map below is to aid you in locating the sites.

- [ ] ROCKY MT. NP
- [ ] GREAT SAND DUNES NM
- [ ] MESA VERDE NP
- [ ] FT. LARNED NHS
- [ ] PIKES PEAK
- [ ] FT. UNION NM
- [ ] BLOOM/BACA HOUSE
- [ ] KOSHARE MUSEUM
- [ ] ROYAL GORGE
- [ ] BOGGSVILLE
- [ ] COMANCHE NATIONAL GRASSLANDS
YOUR ACTIVITIES

4. On the list below, please check all of the activities that you and your group did during this visit to Bent's Old Fort National Historic Site. Please check (/) all that apply.

_____ VISIT INFORMATION STATION
_____ VIEW TRAIL EXHIBITS (tepees, Conestoga wagon, etc.)
_____ TAKE GUIDED TOUR
_____ WATCH CULTURAL/CRAFT DEMONSTRATIONS
_____ MAKE BOOKSTORE PURCHASE
_____ MAKE TRADE ROOM PURCHASE
_____ WATCH VIDEO PROGRAM
_____ VISIT ARCH/DAUGHTERS OF AMERICAN REVOLUTION SITE MARKERS
_____ VISIT ARKANSAS RIVER
_____ OTHER (Please describe: ____________________________)

YOU AND YOUR OPINIONS

5. What were your group's reason(s) for visiting Bent's Old Fort National Historic Site? Please check (/) all that apply.

_____ NO SPECIAL REASON - GO ON TO QUESTION 6
_____ LEARN ABOUT HISTORY
_____ CURIOSITY--FIND OUT WHAT WAS AT THE SITE
_____ VISIT A NATIONAL PARK SERVICE SITE
_____ SEE MUSEUM EXHIBITS/FURNISHINGS
_____ TRAVEL BREAK
_____ PURCHASE SOUVENIRS/GIFTS
_____ OTHER (Please specify: ____________________________)
6. b) On this visit, how much time did you and your group spend at Bent's Old Fort National Historic Site?

   NUMBER OF_________ HOURS (Please list the nearest 1/4 hour, e.g. 2-1/4 hrs., 2-1/2 hrs., etc.)

   a) Compared with what you had planned, how much time did you and your group spend at Bent's Old Fort National Historic Site on this visit?

      _____ MORE TIME THAN PLANNED
      _____ LESS TIME THAN PLANNED
      _____ ABOUT THE TIME PLANNED

7. What kind of group were you with? Please check ( ) only one.

      _____ ALONE
      _____ FAMILY
      _____ FRIENDS
      _____ FAMILY AND FRIENDS
      _____ GUIDED TOUR GROUP
      _____ OTHER (Please describe:__________________________)

8. Please list the ethnic backgrounds for the individuals in your group. Please check ( ) all that apply.

      _____ AMERICAN INDIAN OR ALASKA NATIVE
      _____ ASIAN OR PACIFIC ISLANDER
      _____ HISPANIC
      _____ BLACK, NOT OF HISPANIC ORIGIN
      _____ WHITE, NOT OF HISPANIC ORIGIN
      _____ DO NOT WISH TO ANSWER

   PLEASE GO ON TO NEXT PAGE
9. How many people were in your group?
   ______ NUMBER OF PEOPLE

10. For you and your group, please indicate:

<table>
<thead>
<tr>
<th>CURRENT AGE</th>
<th>U.S. ZIP CODE OR NAME OF FOREIGN COUNTRY</th>
<th># TIMES VISITED (INCLUDING THIS VISIT)</th>
</tr>
</thead>
<tbody>
<tr>
<td>YOURSELF</td>
<td>______ ____________________</td>
<td>______</td>
</tr>
<tr>
<td>MEMBER #2</td>
<td>______ ____________________</td>
<td>______</td>
</tr>
<tr>
<td>MEMBER #3</td>
<td>______ ____________________</td>
<td>______</td>
</tr>
<tr>
<td>MEMBER #4</td>
<td>______ ____________________</td>
<td>______</td>
</tr>
<tr>
<td>MEMBER #5</td>
<td>______ ____________________</td>
<td>______</td>
</tr>
<tr>
<td>MEMBER #6</td>
<td>______ ____________________</td>
<td>______</td>
</tr>
<tr>
<td>MEMBER #7</td>
<td>______ ____________________</td>
<td>______</td>
</tr>
</tbody>
</table>

11. Do you or any member of your group consider the history of the West (such as fur trade, opening of the West, living history, etc.) as a special interest/hobby?
   ______ YES ______ NO

12. a) How did you and your group get to the fort from your vehicle? Please check ( / ) all that apply.
   ______ WALK ______ ELECTRIC CART
   ______ WHEELCHAIR ______ OTHER (Please specify: __________________________)

b) Did you and your group find the fort accessible (were you able to get into rooms, climb stairs, etc.?)
   ______ YES ______ NO ______ DON'T KNOW

c) How would you improve the fort's accessibility? __________________________
   __________________________
   __________________________
13. a) Please check ( / ) the interpretive or visitor services you and your group used during this visit to Bent's Old Fort National Historic Site.

b) Next, for only those services which you and your group used, please rate their importance from 1-5 using the list below.

c) Finally, for only those services which you or your group used, please rate their quality from 1-5 using the list below.

<table>
<thead>
<tr>
<th>Use service?</th>
<th>Importance?</th>
<th>Quality?</th>
</tr>
</thead>
<tbody>
<tr>
<td>/</td>
<td>/</td>
<td>/</td>
</tr>
</tbody>
</table>

1=EXTREMELY IMPORTANT 1=VERY GOOD
2=VERY IMPORTANT 2=GOOD
3=MODERATELY IMPORTANT 3=AVERAGE
4=SOMewhat IMPORTANT 4=POOR
5=NOT IMPORTANT 5=VERY POOR

Please go on to next page
14. a) During this visit, did you and your group have difficulty finding your way around the fort?

_____ YES  _____ NO  -GO ON TO QUESTION 15

b) If yes, please explain:


c) Were you and your group able to get assistance in finding your way around if you needed it?

_____ YES  _____ NO

15. What did you and your group like **most** about this visit to Bent's Old Fort National Historic Site?


16. What did you and your group like **least** about this visit to Bent's Old Fort National Historic Site?


17. If you were a park manager planning for the future of Bent's Old Fort National Historic Site, what would you propose? Please be specific.

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

18. Is there anything else you and your group would like to tell us about your visit to Bent's Old Fort National Historic Site and the surrounding area?

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

Thank you for your help! Please seal the questionnaire with the sticker provided and drop it in any U.S. mailbox.
OFFICIAL BUSINESS

Visitor Services Project
Cooperative Park Studies Unit
Department of Forest Resources
College of Forestry, Wildlife and Range Sciences
University of Idaho
Moscow, Idaho  83843