Voyageurs National Park Visitor Study
DIRECTIONS

One adult in your group should complete the questionnaire. It should only take a few minutes. When you have completed the questionnaire, please seal it with the sticker provided and drop it in any U.S. mailbox. We appreciate your help.

PRIVACY ACT and PAPERWORK REDUCTION ACT statement: 16 U.S.C. 1a-7 authorizes collection of this information. This information will be used by park managers to better serve the public. Response to this request is voluntary. No action may be taken against you for refusing to supply the information requested. Your name is requested for follow-up mailing purposes only. When analysis of the questionnaire is completed, all name and address files will be destroyed. Thus the permanent data will be anonymous. Please do not put your name or that of any member of your group on the questionnaire. Data collected through visitor surveys may be disclosed to the Department of Justice when relevant to litigation or anticipated litigation, or to appropriate Federal, State, local or foreign agencies responsible for investigating or prosecuting a violation of law. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Burden estimate statement: Public reporting burden for this form is estimated to average 12 minutes per response. Direct comments regarding the burden estimate or any other aspect of this form to the Office of Information and Regulatory Affairs of OMB, Attention Desk Officer for the Interior Department, Office of Management and Budget, Washington, D.C. 20503; and to the Information Collection Clearance Officer, Audits and Accountability Team, National Park Service, 1849 C Street, N.W., Washington, D.C. 20240.

PLEASE GO ON TO NEXT PAGE
YOUR VISIT TO VOYAGEURS NATIONAL PARK

1. Prior to your visit, were you aware that Voyageurs is a national park?
   _____ YES       _____ NO       _____ NOT SURE

2. Prior to your visit to Voyageurs National Park, how did you and your group get information about the park? Please check (√) all that apply.
   _____ RECEIVED NO INFORMATION PRIOR TO VISIT - GO ON TO QUESTION 3
   _____ TRAVEL GUIDE/ TOUR BOOK
   _____ FRIENDS/ RELATIVES
   _____ PREVIOUS VISIT(S)
   _____ SPORT SHOWS
   _____ NEWSPAPER/ MAGAZINE ARTICLE
   _____ RESORT/ HOUSEBOAT BUSINESSES
   _____ TV/ RADIO
   _____ INTERNET
   _____ TELEPHONE OR WRITTEN INQUIRY TO THE PARK
   _____ STATE TRAVEL INFORMATION CENTERS
   _____ MINNESOTA OFFICE OF TOURISM
   _____ CHAMBERS OF COMMERCE/ VISITOR BUREAUS NEAR PARK
   _____ OTHER (Please specify: ________________________________)

3. a) Do ALL members of your group live in the area (within 50 miles of the park including International Falls, Fort Frances, Ranier, Kabetogama, Ash River, Crane Lake, Orr, and Cook)?
   _____ YES       _____ NO - GO ON TO QUESTION 3c

   b) On this visit, how much time did you and your group spend in the area (within 50 miles of the park including International Falls, Fort Frances, Ranier, Kabetogama, Ash River, Crane Lake, Orr, and Cook)?
      If less than 24 hours: _____ NUMBER OF HOURS
      If 24 hours or more: _____ NUMBER OF DAYS
c) On this visit, how much time did you and your group spend in **Voyageurs National Park**?
   
   If **less** than 24 hours: _____ NUMBER OF HOURS
   
   If 24 hours **or more**: _____ NUMBER OF DAYS

4. During this trip to Voyageurs National Park, did you and your group travel in or use any type of boat?
   
   _____ YES  _____ NO - **GO ON TO QUESTION 5**

   If yes, what type of boat was it? Please check (✓) all that apply.
   
   _____ CANOE  _____ MOTORIZED BOAT
   
   _____ KAYAK  _____ HOUSEBOAT
   
   _____ SAIL BOAT  _____ JET SKI
   
   _____ TOUR BOAT  _____ OTHER (Please specify:  
   
   ________________________________)

5. a) On this visit, what were you and your group’s **reasons for visiting** Voyageurs National Park? Please check (✓) all that apply.
   
   _____ FISHING
   
   _____ HIKING
   
   _____ RECREATIONAL OPPORTUNITIES (other than fishing or hiking)
   
   _____ VIEW SCENERY/ WILDLIFE
   
   _____ VISIT A NATIONAL PARK AREA
   
   _____ EDUCATIONAL OPPORTUNITIES
   
   _____ EXPERIENCE SOLITUDE
   
   _____ OTHER (Please specify:  
   
   ________________________________)

b) Please list the three most important reasons that you and your group visited Voyageurs National Park on this visit.

   ____________________________________________
   
   ____________________________________________
   
   ____________________________________________

   **PLEASE GO ON TO NEXT PAGE**
YOUR ACTIVITIES

6. a) On the list below, please check (√) all of the activities that you and your group participated in at Voyageurs National Park during this visit.

b) On past visits to Voyageurs National Park, please check all of the activities that you and your group have done.

a) This visit (✓)

☐ SIGHTSEE
☐ VIEW WILDLIFE
☐ FISH WITH A GUIDE
☐ FISH WITHOUT A GUIDE
☐ CAMP
☐ HIKE
☐ VISIT VISITOR CENTER
☐ ATTEND RANGER-LED PROGRAM
☐ VISIT HISTORIC SITES
☐ PICNIC
☐ PHOTOGRAPHY
☐ USE PARK WATERCRAFT ON INTERIOR LAKES
☐ CROSS COUNTRY SKI/ SNOWSHOE
☐ SNOWMOBILE
☐ OTHER - Please describe below:

( )

this visit

b) Past visits (✓)

☐ SIGHTSEE
☐ VIEW WILDLIFE
☐ FISH WITH A GUIDE
☐ FISH WITHOUT A GUIDE
☐ CAMP
☐ HIKE
☐ VISIT VISITOR CENTER
☐ ATTEND RANGER-LED PROGRAM
☐ VISIT HISTORIC SITES
☐ PICNIC
☐ PHOTOGRAPHY
☐ USE PARK WATERCRAFT ON INTERIOR LAKES
☐ CROSS COUNTRY SKI/ SNOWSHOE
☐ SNOWMOBILE
☐ OTHER - Please describe below:

( )

past visits

7. Please circle all the seasons that you and your group have visited Voyageurs National Park.

SPRING (April-May)   SUMMER (June-August)   FALL (September-October)   WINTER (November-March)
8. On this visit, how many people were in your group, including yourself?
   
   ____ NUMBER OF PEOPLE

9. On this visit, were you with an organized tour group?

   ____ YES       ____ NO

10. On this visit, what kind of group were you with? Please check (√) only one.

    ____ ALONE
    ____ FAMILY
    ____ FRIENDS
    ____ FAMILY AND FRIENDS
    ____ OTHER (Please describe:_________________________)

11. For you and your group, please indicate:

    | CURRENT AGE | U.S. ZIP CODE OR NAME OF FOREIGN COUNTRY | NUMBER OF VISITS TO THIS PARK (INCLUDING THIS VISIT) |
    |-------------|----------------------------------------|---------------------------------------------------|
    |             |                                        | past 12 months past 5 years total                  |
    | YOURSELF    |                                        |                                                   |
    | MEMBER #2   |                                        |                                                   |
    | MEMBER #3   |                                        |                                                   |
    | MEMBER #4   |                                        |                                                   |
    | MEMBER #5   |                                        |                                                   |
    | MEMBER #6   |                                        |                                                   |
    | MEMBER #7   |                                        |                                                   |

PLEASE GO ON TO NEXT PAGE
12. On the list below, please mark where you and your group traveled during this visit to Voyageurs National Park. Please check (√) all that apply. Use the map to help you locate where you traveled.

- RAINY LAKE VISITOR CENTER
- LITTLE AMERICAN ISLAND
- WEST RAINY LAKE
- EAST RAINY LAKE
- CRUISER LAKE
- KETTLE FALLS
- KABETOGAMA LAKE VISITOR CENTER
- KABETOGAMA LAKE
- LOCATOR LAKE
- ELLSWORTH ROCK GARDENS
- SHOEPACK LAKE
- ASH RIVER VISITOR CENTER
- NAMAKAN LAKE
- SAND POINT LAKE
- CRANE LAKE
- CRANE LAKE INFORMATION CENTER
- OTHER (Please specify: ___________________________)


13. a) Please check (✓) the visitor information and ranger services which you or your group **used** during this visit to Voyageurs National Park.

b) Next, for only those services which you or your group used, please rate their **importance** from 1-5.

c) Finally, for only those services which you or your group used, please rate their **quality** from 1-5.

<table>
<thead>
<tr>
<th>Use visitor/information service?</th>
<th>If used, how important?</th>
<th>If used, what</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Not important</td>
<td>Extremely important</td>
</tr>
<tr>
<td>Check (✓)</td>
<td>1 2 3 4 5</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>____ PARK BROCHURE/ MAP</td>
<td></td>
<td></td>
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<tr>
<td>____ PARK NEWSPAPER (<em>Rendezvous</em>)</td>
<td></td>
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<tr>
<td>____ NATURE TRAIL BROCHURES</td>
<td></td>
<td></td>
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<tr>
<td>____ OTHER INFORMATIONAL BROCHURES</td>
<td></td>
<td></td>
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<tr>
<td>____ RANGER/ VOLUNTEER-LED PROGRAMS</td>
<td></td>
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<tr>
<td>____ VISITOR CENTER BOOK SALES AREA</td>
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<tr>
<td>____ VISITOR CENTER ORIENTATION FILM</td>
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<tr>
<td>____ VISITOR CENTER EXHIBITS</td>
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<tr>
<td>____ VISITOR CENTER PERSONNEL</td>
<td></td>
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<tr>
<td>____ ASSISTANCE FROM EMPLOYEES (other than at visitor center)</td>
<td></td>
<td></td>
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<tr>
<td>____ EMERGENCY SERVICES</td>
<td></td>
<td></td>
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<tr>
<td>____ BULLETIN BOARDS</td>
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</tbody>
</table>
14. a) Please check (√) the visitor services and facilities which you or your group used during this visit to Voyageurs National Park.

b) Next, for only those services and facilities which you or your group used, please rate their importance from 1-5.

c) Finally, for only those services and facilities which you or your group used, please rate their quality from 1-5.

<table>
<thead>
<tr>
<th>Use service/facility?</th>
<th>If used, how important?</th>
<th>If used, what</th>
</tr>
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<tbody>
<tr>
<td></td>
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<td>1 2 3 4 5</td>
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<tr>
<td>RESTROOMS</td>
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<tr>
<td>HANDICAPPED ACCESS</td>
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<tr>
<td>DIRECTIONAL SIGNS TO THE PARK</td>
<td></td>
<td></td>
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<tr>
<td>PARKING AREAS</td>
<td></td>
<td></td>
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<tr>
<td>TRAILS</td>
<td></td>
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</tr>
<tr>
<td>CAMPSITES</td>
<td></td>
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<tr>
<td>DOCKS</td>
<td></td>
<td></td>
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<tr>
<td>BOAT RAMPS</td>
<td></td>
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<tr>
<td>NAVIGATIONAL AIDS</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CANOE/ BOAT ON INTERIOR LAKES</td>
<td></td>
<td></td>
</tr>
<tr>
<td>KETTLE FALLS HOTEL</td>
<td></td>
<td></td>
</tr>
<tr>
<td>SIGHT-SEA-ER TOUR BOAT</td>
<td></td>
<td></td>
</tr>
<tr>
<td>PRIDE OF RAINY LAKE TOUR BOAT</td>
<td></td>
<td></td>
</tr>
<tr>
<td>GUIDE SERVICE (fishing, water taxi, etc.)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
15. During this visit to Voyageurs National Park, approximately how much money did you and your group spend for lodging, travel, food, and other items in Voyageurs National Park or in the area including International Falls, Kabetogama, Ash River or Crane Lake? Please write "0" if you and your group did not spend any money on this visit.

Local residents should only include expenditures that were **directly related** to this visit to the park.

**Money spent inside the park**
(Kettle Falls, visitor centers)

<table>
<thead>
<tr>
<th>Item</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>LODGING (hotel, motel, resort, camping, houseboat, etc.)</td>
<td>$__________</td>
</tr>
<tr>
<td>TRAVEL (gas, car/boat rental, etc.)</td>
<td>$__________</td>
</tr>
<tr>
<td>FOOD (restaurant, groceries, etc.)</td>
<td>$__________</td>
</tr>
<tr>
<td>OTHER (souvenirs, film, gifts, guide service, etc.)</td>
<td>$__________</td>
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</tbody>
</table>

**Money spent outside the park**
(International Falls, Kabetogama, Ash River, Crane Lake)

<table>
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<tr>
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<td>FOOD (restaurant, groceries, etc.)</td>
<td>$__________</td>
</tr>
<tr>
<td>OTHER (souvenirs, film, gifts, guide service, etc.)</td>
<td>$__________</td>
</tr>
</tbody>
</table>

16. a) During this visit, did you and your group use a tent/ houseboat campsite in Voyageurs National Park?

   _____ YES   _____ NO - **GO ON TO QUESTION 17**

   b) If YES, did you and your group have difficulty locating an unoccupied campsite?

   _____ YES   _____ NO - **GO ON TO QUESTION 17**

   c) If YES, do you think a camping reservation system would have helped?

   _____ YES   _____ NO
17. a) During this visit, did other visitors and their activities interfere with your visit to Voyageurs National Park?

_____ YES  _____ NO  - GO ON TO QUESTION 18

b) If YES, how? ________________________________

18. a) It is the National Park Service mandate to manage Voyageurs National Park and its natural and historic resources so that they are preserved for future generations. Sometimes this requires restrictions on visitor activities. Do you support the National Park Service’s mandate?

_____ YES  _____ NO  _____ NOT SURE

b) What do you think are the significant resources that make Voyageurs a national park?

________________________________________

________________________________________

19. Overall, how would you rate the quality of the visitor services provided to you and your group at Voyageurs National Park during this visit? Please circle only one.

VERY GOOD  GOOD  AVERAGE  POOR  VERY POOR

PLEASE GO ON TO NEXT PAGE
20. a) On this visit, what did you and your group like **most** about your visit to Voyageurs National Park?

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________


b) On this visit, what did you and your group like **least** about your visit to Voyageurs National Park?

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________


21. Most national and state parks charge a fee for services. If it would result in better services and facilities for park visitors to Voyageurs National Park, would you be willing to pay a use fee ($5 to $10/per group/vessel) in the future?

_____ YES  _____ NO  _____ NOT SURE
22. If you were a manager planning for the future of Voyageurs National Park what would you propose? Please be specific.

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

23. Is there anything else you and your group would like to tell us about your visit to Voyageurs National Park?

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

________________________________________________________________________

Thank you for your help! Please seal the questionnaire with the sticker provided and drop it in any U.S. mailbox.
OFFICIAL BUSINESS

Visitor Services Project
Cooperative Park Studies Unit
Department of Forest Resources
College of Forestry, Wildlife and Range Sciences
University of Idaho
Moscow, Idaho  83844-1133